



**NATIONAL INSTITUTE OF RURAL DEVELOPMENT AND PANCHAYATI RAJ  
RAJENDRANAGAR, HYDERABAD**

**Centre for Panchayati Raj, Decentralised Planning and Social Service Delivery**

**Date: June 29, 2021**

**Press release**

**Panchayats across the country to prepare Citizen Charter by 15<sup>th</sup> August 2021  
- DG NIRDPR inaugurated the orientation training**

Ministry of Panchayati Raj (MoPR), Government of India is launching a nationwide Campaign from 1<sup>st</sup> July to 15<sup>th</sup> August 2021 to enable the Panchayat across the country to prepare Citizen Charters. During this period the Panchayati Raj Institutions are expected prepare and publish its Citizen Charter, with an aim of providing services to the people in a time bound manner and redressing their grievances. The charter will also help in making the citizens aware of their rights on one hand, and make the Panchayat and its elected representatives accountable to the people, on the other hand. NIRDPR Hyderabad organised the orientation training, through online, on 28<sup>th</sup> June 2021, to all the nodal officers of States and UTs, on the importance of Panchayat Citizen Charters and the process involved in preparing the same.

Inaugurating the training program, Dr Narendra Kumar, Director General NIRDPR emphasised that Citizen Charters will increase the trust between citizen and panchayats. As part of this program, DG released the 'Facilitators Training Module' prepared by NIRDPR and shared with all States/UTs. Shri Alok Prem Nagar, Joint Secretary, MoPR acknowledge the contribution of NIRDPR in drafting model Citizen Charter and helping the States and UTs to taking it forward. Smt Radhika Rastogi, Deputy Director General, NIRDPR insisted that citizen charters should be used as a tool to bring awareness on the important development schemes being implemented at Panchayat level. Total 128 nodal officers and other officials of State Panchayati Raj Departments participated in this online training. Dr Kathiresan, Associate Professor and Mr Mohd Taqiuddin, PR Expert, Centre for Panchayati Raj, NIRDPR handled the technical sessions on preparation of Citizen Charter.

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**'Meri Panchayat Mera Adhikar – Jan Sevaayein Hamare Dwaar'**  
**Campaign for Formulation of Citizens Charter by Panchayats**  
 (1<sup>st</sup> July to 15<sup>th</sup> August 2021)

## **Orientation Training for Resource Persons of States/UTs on Formulation of Citizens Charter by Panchayats**

**(Organised by NIRDPR, Hyderabad)**

**28<sup>th</sup> June 2021 (Online)**



Orientation training to nodal officers / resource persons of all States and UTs

Orientation training to nodal officers / resource persons of all States and UTs

Dr Shankar Lingam  
Host, me

mini rani sharma

sudesan

Orientation training to nodal officers / resource persons of all States and UTs

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Host, me

Mehala SPM

mini rani sharma

**Participants (78)**

- SB Sanjiv K. Bora
- BQ sapantshi goswami
- S shivasprasadbora
- S sid
- S Sugapriyan
- TS TAPAN SARMA
- TS Th. Trilochan Singh
- U uthabdevi
- US ugof saikia
- U uttam
- VN Vamsi Krishna Nukala