

Online Training on Quality Management in DDU-GKY  
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**NATIONAL INSTITUTE OF RURAL DEVELOPMENT AND  
PANCHAYATI RAJ**

**(Ministry of Rural Development, Government of India)**

**RAJENDRANAGAR, HYDERABAD - 500 030**

## **1. Need for Training Program**

Quality Assurance is the face of DDU-GKY programme. Quality is assured in DDU-GKY through a 3-tier structure. First, through a ring-fenced quality team at the level of Project Implementing Agency level, second at the SRLM level and third at the MoRD level through the CTSAs. Quality Management at the PIA level is critical for the programme, as their vigilance helps operations to ensure adherence to the Standard Operating Procedures.

## **2. Objective**

At the end of the session, participants will be able to:

- Describe the criticality of quality in DDU-GKY.
- Follow the tenets of quality management as a ring-fenced team according to the SOP.
- Demonstrate compliance according to the parameters in Standard Forms.
- Demonstrate quality as an attitude in their role.

## **3. Content**

- Quality Assurance & its importance
- Principle of Quality Management
- Risks/Consequences of poor quality
- Quality in DDU-GKY Project
  - Key Performance Indicators
- Role of the Steering Team
- Quality Team Role

## **4. Target Group**

Jammu & Kashmir SRLM Team.

## **5. Training Duration & Mode**

Online Training for 3 hours.

## **6. Registration link and joining link have been shared with SRLM PIAs.**

**DDU-GKY Team**