





NRLM Hand Book on Community Capacity Building (Vol. - II)





NRLM Resource Cell National Institute of Rural Development & Panchayati Raj

(Ministry of Rural Development, Govt. of India) Rajendranagar, Hyderabad – 500 030





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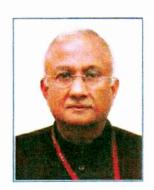


राष्ट्रीय ग्रामीण विकास एवं पंचायती राज संस्थान

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Foreword

National Rural Livelihoods Mission (NRLM) is a unique attempt to empower the poor, building their capacities and augment their capitals - SOCIAL, HUMAN, FINANCIAL, PHYSICAL, ENVIRONMENTAL, POLITICAL and CIVIC. It is probably the only scheme where the people concerned are in the central place and they decide their priorities. Of course, support is provided from outside but only in tune with people's priorities and needs.

The success of this new approach to poverty reduction depends on the capacity of the community. And capacity building of the community is not very easy. It calls for a great deal of sensitivity and a deep understanding of community processes. The NRLM Resource Cell at NIRD&PR has developed thehand book after extensive consultations with representatives of the State Rural Livelihoods Missions (SRLMs) and National Resource Persons. I am sure this volume would be of immense use to the SRLMs. It needs to be properly contextualized.

(S.M.Vijayanand)





K. P. Rao Director, NRLM (RC)

राष्ट्रीय ग्रामीण विकास एवं पंचायती राज संस्थान

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Acknowledgements

NRLM Resource Cell at NIRD&PR, Hyderabad has its mandate to Develop Capacity Building related Resource material, Modules and train develop a few thousands of rural development professionals across the country on various thematic areas of NRLM *viz.*, IB CB, SHG, VO, cluster, Block and District Federation Concepts, Financial Inclusion, PIP process, Book keeping etc.,

To improve the skills, Knowledge and attitude of the various community members, leaders and their cadres of NRLM for better implementation of NRLM objectives and to enhance managerial capacities. NRLM (RC), Hyderabad developed Community Capacity Building training module outlines (Vol. - II) which will help the CBOs, SRLMs, ToTs for conducting training programs.

I am very much thankful to respected Shri. S. M. Vijayanand, IAS, Secretary, Ministry of Panchayati Raj and Director General, NIRD≺ Shri. Atal Dulloo, IAS, Joint Secretary & Mission Director, Ministry of Rural Development; Smt. Nita Kejrewal, Director (Admn & Finance), RL, MoRD, Smt. Chanda Pandit, IA&AS, Registrar & Director (Admn), NIRD&PR for their continuous support, guidance and advice.

We convey our sincere thanks to Shri. G. Muralidhar, LEAD CB, NRLM, MoRD for his continuous support, guidance, advice and direction from time-to-time in preparation of the training module.

I also acknowledge with thanks to Different SRLMs of Telangana & AP, Bihar, West Bengal, Jharkhand, Rajasthan, Madhya Pradesh, Uttar Pradesh, Chhattisgarh and APMAS, Hyderabad, RGMVP, Uttar Pradesh, MYRADA for supplying reference material and sharing training modules on thematic areas.

I am also thankful and appreciate the excellent work done NRLM (RC) team members of NIRD&PR viz., Shri. T. Ravinder Rao, Shri. K. Venkateshwar Rao, Mission Managers; Ms. A. Suneetha, Mr. Mohd. Mustafa, Mission Executives; Mr. P. Srinavas, Project Manager, SERP and Ms. N. Pallavi, Project Assistant for their hard work, sincere efforts made for developing these Training Module Outlines.

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ACRONYMS

ВК	Book Keeper
BL	Bank Linkage
BMMU	Block Mission Management Unit
BRLPS	Bihar Rural Livelihoods Promotion Society
CA	Community Activist
CBRM	Community Based Recovery Mechanism
СС	Cluster Coordinator
CIF	Community Investment Fund
CLF	Cluster Level Federation
СМ	Community Mobilizer
СОМ	Community Operational Manual
CRP	Community Resource Person
DCB	Demand Collection Balance
DMMU	District Mission Management Unit
EC	Executive Committee
FGD	Focused Group Discussion
GB	General Body
GBV	Gender Based Violence
HR	Human Resource
ILM	Interactive Lecture Method
LGD	Large Group Discussion
МСР	Micro Credit Plan
MPR	Monthly Progress Report
NABARD	National Bank for Agriculture and Rural Development
NRLM	National Rural Livelihoods Mission
NTFP	Non Timber Forest Produce
ОВ	Office Bearers
OMPLIS	Orvakal Mahila Podupu Laxmi Ikya Sangham

PIP	Participatory identification of Poor
PRA	Participatory Rural Appraisal
PPA	Participatory Poverty Assessment
PRI	Panchayati Raj Institution
PTM	Participatory Training Methodology
RBI	Reserve Bank of India
RF	Revolving Fund
RGMVP	Rajiv Gandhi Mahila Vikas Pariyojana
SERP	Society for Elimination of Rural Poverty
SGD	Small Group Discussion
SHG	Self Help Group
SMMU	State Mission Management Unit
SRLM	State Rural Livelihoods Mission
VLF	Village Level Forum/Federation
VO	Village Organization
VRF	Vulnerability Reduction Fund
VRP	Vulnerability Reduction Plan

Utility Note

Introduction:

The Government of India (GoI) established the National Rural Livelihoods Mission (NRLM) in June 2010 to implement the new strategy of poverty alleviation woven around community based institutions, which is renamed as "Aajeevika". The programme was formally launched on 3rd June, 2011 at Banswada, Rajasthan and is being implemented in a mission mode across the country.

Core belief:

The core belief of National Rural Livelihoods Mission (NRLM) is that the poor have innate capabilities and a strong desire to come out of poverty. The challenge is to unleash their capabilities to generate meaningful livelihoods and enable them to come out of poverty. NRLM focuses on universal inclusion of the poor, prioritizing the poorest of the poor, identified through participatory processes and converted into institutions of the poor that are supported to leverage formal credit and access services and benefits meant for the poor, as well as develop innovative community led interventions leading to sustainable livelihoods and improved quality of life.

Mission:

The mission of NRLM is "to reduce poverty by enabling the poor households to access gainful self-employment and skilled wage employment opportunities, resulting in appreciable increase in their incomes, on a sustainable basis through building strong grassroots institutions of the poor. These institutions enable and empower the poor households to build-up their human, social, financial and other resources, solidarity, voice and bargaining power. They, in turn, enable them to access their rights, entitlements and opportunities."

NRLM Values:

The following core values shall guide all the activities under NRLM:

- strong belief in the capacities and skills of the poor;
- providing a meaningful role for the poor in all project processes planning, implementation and monitoring;
- promotion of transparency and accountability in CBOs; and
- Reducing their dependence on external support agencies.

Guiding Principles:

The following principles inform all the activities of the Mission:

- poor have a strong desire to come out of poverty, and have innate capabilities to realize the same;
- social mobilization and building strong institutions of the poor are critical for unleashing the innate capabilities of the poor; and

 A dedicated and sensitive support mechanism is required to induce the social mobilization, institution building and the empowerment process and facilitating knowledge dissemination, skill building, access to credit, access to marketing and access to other livelihoods services would facilitate the upward mobility of the poor.

About the Hand book on Community Capacity building Module outlines:

The hand book on Community Capacity building module outlines are prepared with the objective to build the capacities of the Community institutions (SHG,VO&CLFs). These out lines are prepared to provide training to Community Cadres and members of the Community institutions. It is basically aims at providing session plans along with the resource material for the same in order to help the trainers—who will impart trainings to Community Cadres and members who either lack in content or develop the same or do not have enough material to refer. Besides, it aims at developing the comprehensive understanding among the trainers. It is to be noted that these are—suggested module outlines which intends to help the trainers across the SRLMs and also to address their needs of training materials.

Let us first focus on what needs to be done prior to imparting training to Staff. Firstly, it is expected that SRLMs should identify and create a pool of trainers at the state level who will undergo training on these different thematic and they will be called as Trainers of Trainers (ToTs). Secondly, SRLMs need to identify and build a cadre of trainers at district and block level. Thirdly, the trainers at SRLM will impart training to the identified district level trainers who will eventually become the part of trainer's fraternity and this process needs to be followed on a regular basis in order to meet the demand of Community Cadres and members of the Community institutions.

Once we have enough number of trainers identified and trained at state level, the focus shall be on building the capacities of the Community Cadres and members of the Community institutions &staff. The detailed Abstract of training outlines are being attached in order to develop understanding about the Community Cadres and members of the Community institutions.

The training methodology in the programme shall be essentially participatory and interactive, combining various methods like – Interactive Lecture Method (ILM), Small, Focused and Large group discussions, brainstorming, experience sharing, group work, role plays, flip charts, exercises, case studies, training films, pre-and post-training questionnaires, diagramming, mapping and most importantly field immersion to resource SHGs, VOs and Resource Blocks (RBs) followed by action plans.

Some Do's and Don'ts for Trainers:

The trainer team is expected to use this hand book as a ready reference base Volume-2 for preparing for theme based sessions as per the design-brief and tips for facilitators, included in each session/topic. The trainer team is expected to prepare their own power point presentations, flipcharts or other audio-visual support aids based on the content in each topic. Typically, at least one-third of the time should be devoted to question and

answer and experience sharing sessions and this could be towards the end of a session. By and large, the trainer team is free to adopt any other methodology which he finds more suitable or else methodology suggested in the module can be followed. The content delineated in each session, although, minor changes/innovations can be made, as per local needs/time-spills. The trainer team is expected to ensure gender-friendly behavior, seating arrangement and proactive encouragement to mainstream participation of the staff. Also, the trainer team is expected to exercise tactful handling of dominators - not allowing them to monopolize discussions and drawing in the shy and inhibited to participate with more ease and confidence.

Before every session, the trainer team is expected to keep all handouts to be distributed ready, along with all training media and material required for effective conduct of the session. During the session, the trainer team is expected to demonstrate good interteam communication skills, by way of working in smooth coordination i.e. if one member is the key facilitator for a session, then other team members are facilitating the discussion and recording of emerging views. At no stage, they are to engage in conflict or contradictions of each other's views. After every session, the trainer/trainer team is expected to review the effectiveness of the session through quick on the spot feedback of the participants, both verbal and non-verbal, elicit views of the trainer team members on what worked well, what could be improved and what went wrong, which requires rectification in future. Typically at least one-third of the time should be devoted to question & answer and experience sharing sessions.

The "mantra" for trainers for effective training is to know and prepare well for the subject/training to be delivered, facilitate learning through interactive processes, build confidence of participants through effective inter-personal communication and analyze the strengths and weaknesses of every session/training conducted for continuous striving for excellence.

INDEX

Community Capacity Building Outlines

S. No.	Module	Target Group	No. of Hours	No. of days	Page No.
1	SHG Financial Management	SHG Leaders	13.30	2	1
2	Village Organization Financial Management	VO EC & OB Members	24.45	3	3
3	Cluster Level Federation Financial Management	CLF EC & OB Members	25.30	3	7
4	CBO Audit	VO-EC & CLF- EC Members	12.15	2	12
5	Village Organization Registration Process	VO-EC & OB & CLF- EC & OB Members	09.25	2	14
6	Federation Bylaws	VO-EC OB & CLF-EC OB Members	12.30	2	16
7	Block Level Training Centre	CLF-EC & OB Members	15.15	2	18
8	Participatory Poverty Assessment (PPA)	VO-EC&OB Members	22	3	21
9	Training to PRIs on CBO - PRI convergence	PRI Leaders	19	3	24
10	Training to Line departments on NRLM Concepts	Line Department Staff	8	2	26
11	Training to VO EC on Vulnerability Reduction Fund (VRF) Management	VO EC	14.5	2	28
12	Training to VO-EC on Vulnerability Reduction Plan (VRP) Preparation	VO EC	16	2	30
13	SHG meeting Agenda Points	SHG Members	26	52	32
14	VO Meeting Agenda Points	VO EC Members	27.30	55	40
15	CLF Meeting Agenda Points	CLF EC Members	12.30	25	48
16	Proposed Activities in Village from 0-18 Months	VO-EC&OB	0-18 N	1onths	52
17	Training to Internal Community Resource Persons (iCRPs)	iCRPs	240	30	57

18	Community Cadre Development & Management	VO-EC & OB Members	13.25	2	62
19	Community Cadre Development & Management	CLF-EC & OB Members	22	3	66
20	Participatory Training Methodologies	Community Cadres	29	5	71
21	Community Cadre training Model Training plan template	Community Cadres	Based special		74
22	Community Cadre Training: SHG book keeper training	SHG Book Keepers	48.5	11	75
23	Community Cadre Training: VO Activist/ Mobilizer	VOA/CMs	160	20	77
24	Community Cadre Training : CLF Accountant	CLF Accountants	88	11	79
25	Training on SHG, VO, CLF concept and Management	Community Trainers (IB)	112	14	80
26	Training on Village Organization Registration Process	Community Trainers (IB)	12	3	94
27	Training on Village Organization Bylaws	Community Trainers (IB)	10.30	2	96
28	Training on SHG Concept & Book keeping	Community Trainers (Book Keeping)	29.30	12	98
29	Training on VO Concept and Book Keeping	Community Trainers (Book Keeping)	75.30	10	101
30	Training on CBO -AUDIT	Community Trainer (Book Keeping)	22.30	3	105
31	Training on SHG,VO,CLF Concept & Management	Community Trainer (MCP)	34	5	107
32	Micro Credit Plan Preparation Process	Community Trainers (MCP)	55	7	114



3 - Phase SRLM Core Trainer's Training Program 11 May - 31 July 2015





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Training to SHG Members on SHG - Financial Management (2 Days)

Objective: SHG Members will understand the need and importance of financial Management

S. No	Time	Topic	Content	Methodology
1	1:00 hr	Savings	 Importance of Savings Decision on Savings Amount Frequency Types of Savings Collection process 	ILM, Brain storming Activity
2	1:30 hrs	Lo`ans & Internal Lending	 Importance of Loans Types of Loans (consumption/social/LHs) Procedures Quantity Installments Prioritization Documentation Repayment 	ILM, Brain storming, Role play
3	1:00 hr	Interest	 Rate of interest Decision on internal & External funds Decision on interest Subvention 	ILM, Brain storming
4	1:00 hr	Revolving Fund	 Need & Importance Revolving fund Guidelines Eligibility Availing procedure Utilization 	ILM
5	2:00 hrs	Bank Linkage	 Importance of Bank Account Regular transaction with Bank Awareness on Bank functioning(with drawl form, payin-slip, etc.,) Bank Loan eligibility Approach for Bank Linkage Term loan Cash Credit Limit Difference between TL&CCL Special Loans (housing/Edu. etc.,) Audit Loan proposal/MCP Loan Appraisal Documentation Inter -se -Agreement 	ILM, Brain storming, Short film, Case study





S. No	Time	Topic	Content	Methodology
			Loan SanctionLoan groundingRepayment	
6	1:00 hr	Interest Subvention	 Objective Guidelines Eligibility Procedure Availing process 	ILM
7	1:30 hrs	Community Investment Fund	 Purpose CIF Guidelines Advantages Eligibility Availing process Grounding Documentation Repayment 	ILM, Brain storming
8	1:00 hr	10 yrs SHG	Model SHG profile (10 yrs)	Case study
9	1:30 hrs	Insurance	 Need and importance various insurance products/policies Personal Insurance Family Insurance Live stock insurance Asset insurance Loan Insurance Enrollment process Claim Settlement Role of SHG, VO and CLF 	ILM
10	1:00 hr	Individual Savings Account	 Need & Importance Individual SB account opening procedure Utilization 	ILM, Brain storming
11	1:00 hr	Financial Norms	Importancefixation of Norms for various financial aspectsFines	ILM, Brain storming





Training to VO EC & OB on

VO - Financial Management (3 Days)

Objective: VO EC members will understand the various financial aspects of Village Organization

S. No.	Time	Topic	Content	Methodology
1	1:00 hr	VO Need & Importance	Need –ServicesImportant Financial Services	ILM, Brain storming
2	1:30 hrs	Model VO	Profile of Model VO	Case study
3	1:00 hr	Financial Norms	ImportanceFixation of Norms for various financial aspects & Fines	ILM, Brain storming
4	2:00 hrs	Source of Funds	 Internal Funds: Savings Entry Fee Membership Share Capital Deposits Interest Fines/Donations Resource Fee Service Charges etc., External Funds: Community Investment Fund(CIF) Vulnerability Reduction Fund (VRF) Livelihood Fund Bank Linkage (Bulk Finance) 	ILM, Brain storming
5	1:30 hrs	Financial Norms	 Importance of financial norms Entry Fee Membership Share Capital Savings Deposits Interest Fines/Donations Resource Fee Service Charges etc Community Investment Fund(CIF) Vulnerability Reduction Fund (VRF) Livelihood Fund Bank Linkage (Bulk Finance) Implementation of Norms 	ILM, Brain storming
6	1:00 hr	Savings	↓ Importance of Savings	ILM, Brain storming,





S. No.	Time	Topic	Content	Methodology
			 Decision on Savings Amount Frequency Types of Savings - Compulsory Voluntary Special Savings 	Case study
7	1:30 hrs	Loans	 Importance of Loans Types of Loans Procedures Quantity/Size Prioritization Installments Gestation period Fund Mobilization Documentation Repayment 	ILM, Brain storming, Case study
8	1:00 hr	Interest	Rate of interestDecision on Internal & External funds	ILM, Brain storming
9	1:30 hrs	Fines – R. Fees, Service Charges	Fixation of Fines Resource feesService charges Implementation	ILM, Brain storming
10	45 Mins	Revolving Fund	 Need & Importance Revolving fund Guidelines Eligibility Availing procedure Utilization Role of VO 	ILM, Brain storming
11	2:00 hrs	Bank Linkage	 Role of CLF in SHG Bank Linkage Rapport building Monitoring (Subcommittee) Bank Linkage & Repayment Bulk Loan - Advantages Disadvantages Management Orientation on Bank services. 	ILM, Brain storming, Short film
12	1:00 hr	Interest Subvention	 Guidelines Eligibility Procedure Availing process 	ILM, Brain storming
13	1:00 hr	CBRM	 Importance Structure Formation functions Bank Mithra identification 	ILM, Brain storming, Short film





S. No.	Time	Topic	Content	Methodology
			 Training Positioning Registers to be maintained Payment of Honorarium CBRM Meeting Agenda. Role of Bank Manager 	
14	1:30 hrs	Community Investment Fund	 CIF Purpose Guidelines Advantages Eligibility for CLF Eligibility for VO Sanction process CIF Management Plan Installments Interest MoU between CLF-VO & VO-SHG Monitoring (subcommittee & DCB register) Grounding Documentation Repayment 	ILM, Brain storming
15	1:00 hr	Other Financial Institutions	 Types of financial institutions Cooperatives Private banks Government Departments etc., Advantages & disadvantages 	ILM, Brain storming
16	1:30 hrs	Insurance	 Need and importance Various insurance products/policies Individual &Group Asset & Live stock Enrollment process Claim settlement Role of SHG, VO and CLF 	ILM, Brain storming, Short film
17	1:30 hrs	Audit & Grading	 Importance of Audit Types of Audit Community Audit SHG audit by VO VO audit by CLF Statutory Audit by CA VO & CLF Social Audit 	ILM, Brain storming





S. No.	Time	Topic	Content	Methodology
			 Service charge Frequency of audit Grading importance Grading parameters SHGs Grading by VO VO Grading by CLF 	
18	1:00 hr	Transparency	 Agenda item in Monthly EC mtg - Discussion and Distribution of Statements I&E, R&P Quarterly internal Audit by CLF Annual Audit by Chartered Accountant - Discussion inn AGB 	ILM, Brain storming
19	1:30 hrs	Community Service Centre	 Need - Services MoU with Banks and other Government Institutions Collection of Savings, loan disbursement- Repayments - Deposits - Service Charges - Various payments - Electricity bills, Telephone bills, User charges, Panchayat bills - Insurance premium collections - NREGS labor payments etc., Management by VO Support staff - Computer operator cum Accountant 	ILM, Brain storming Short film





Training to CLF EC &OB on

CLF - Financial Management (3Days)

Objective: CLF EC Members will understand various financial aspects of CLF

S. No.	Time	Topic	Content	Methodology
1	1:00 hr	CLF Need & Importance	Need -Services - Important Financial Services	ILM, Brain storming
2	1:30 hrs	Financial Norms	ImportanceFixation of Norms for various financial aspects & Fines	ILM, Brain storming
3	1:00 hr	Model CLF	♣ Model CLF profile	Case study
4	2:00 hrs	Source of Funds	 ♣ Internal Funds: ♣ Entry Fee ♣ Membership ♣ Share Capital ♣ Savings ♣ Deposits ♣ Interest ♣ Fines/Donations ♣ Resource Fee ♣ Service Charges etc., ♣ External Funds: ♣ Community Investment Fund(CIF) ♣ Livelihood Fund ♣ Bank Linkage (Bulk Finance) ♣ Others 	ILM, Brain storming
5	1:30 hrs	Financial Norms	 Importance of Financial norms Forming norms on: Savings Entry Fee Membership Share Capital Deposits Interest Fines/Donations Resource Fee Service Charges etc Community Investment Fund(CIF) Vulnerability Reduction Fund (VRF) Livelihood Fund Bank Linkage (Bulk Finance) Implementation of Norms 	ILM, Brain storming





S. No.	Time	Topic	Content	Methodology
6	1:00 hr	Savings	 Importance of Savings Decision on Savings Amount Frequency Types of Savings Compulsory Voluntary Special Savings 	ILM, Brain storming
7	1:30 hrs	Loans	 Importance of Loans Types of Loans Procedures Quantity Installments Prioritization Fund Mobilization from various sources Documentation Repayment 	ILM, Brain storming
8	1:00 hr	Interest	Rate of interest decision on internal & External funds	ILM, Brain storming
9	1:30 hrs	Fines – R.Fees – Service Charges	♣ Fixation of Fines Resource fees♣ Service charges Implementation	ILM, Brain storming
10	45 Mins	Revolving Fund	 Revolving fund Guidelines Need & Importance Eligibility Availing procedure Utilization Role of VO 	ILM, Brain storming
11	2:00 hrs	Bank Linkage	 Role of VO in SHG Bank Linkage Rapport Building Monitoring (Subcommittee & Bank Linkage Watch Register) Repayment Bulk Loan Advantages & Disadvantages Management Orientation on Bank services. 	ILM, Brain storming Short film
12	1:00 hr	CBRM	 Importance Structure Formation Functions Bank Mithra- identification , 	ILM, Brain storming Short, short film





S. No.	Time	Topic	Content	Methodology
			training & Positioning Registers to be maintained – Payment of Honorarium – CBRM Meeting Agenda. Role of Bank Manager	
13	1:00 hr	Community Investment Fund	 CIF Purpose, Guidelines Advantages Eligibility for VO Eligibility for SHG Availing process CIF Management Plan Installments Interest MoU between CLF-VO & VO-SHG -Monitoring (subcommittee & DCB register) Grounding Documentation Repayment 	ILM, Brain storming Case study
14	1:30 hrs	Other Financial Institutions	 Types of financial institutions Cooperatives Private banks Government Departments etc., Advantages & disadvantages 	ILM, Brain Storming
15	1:00 hr	Insurance	 Need and importance various insurance products/policies Individual & Group Asset - Live stock Enrollment process Claim settlement Role of SHG, VO & CLF 	ILM, Short film
16	1:30 hrs	Audit & Grading	 Importance of Audit Types of Audit Statutory Audit Community Audit Social Audit SHG audit by VO - VO Audit by CLF Statutory Audit by Chartered Accountant Service charge frequency of audit Grading of SHGs by VO Grading of VOs by CLF 	ILM, Brain Storming





S. No.	Time	Topic	Content	Methodology
17	1:30 hrs	Individual Savings Account	 Need & Importance Individual SB accounts opening procedure Utilization 	ILM
18	1:00 hr	Transparency	 Agenda item in Monthly EC mtg Discussion and Distribution of Statements of I&E, R&P Quarterly internal Audit by CLF Annual Audit by Chartered Accountant Discussion in AGB 	ILM, Brain Storming
19	1:30 hrs	Community Facilitation Centre	 Need - Services MoU with Banks and other Government Institutions Collection of Savings loan disbursement Repayments Deposits Service Charges Various payments Electricity bills, Telephone bills, User charges, Panchayati bills insurance premium collections NREGS labour payments etc., Management by VO Support staff - Computer operator cum Accountant 	ILM, Brain Storming
20	1:30 hrs	Annual Works and Finance Plan	 Discussion on Activities Activity - Finance plan Finalization of Annual Works & Finance plan (Calendar of Activities and Expenditure) Source of Funds etc., 	ILM, Brain Storming Case study











Training to VO-EC Members on CBO – AUDIT (2 days)

Objective: Participants will understand the importance of Audit and ATR

S. No.	Time	Topic	Content	Methodology
1	1 1:30 hrs	Audit Need	What is Audit	ILM, Brain storming
1	1.00 1113	& Importance	Objectives of AuditAdvantages of Audit	ILM, Brain storming
2	1:00 hr	Users	Audit Userspurpose of usage	Case study
3	2:00 hrs	CBO Audit	Why CBOs to be AuditedTypes of Audit – who doesFrequency of Audit	ILM, Brain Storming
4	1:00 hr	Financial & Social Audit	 Why Financial & Social Audit Content of fin & Social Audit, Who does Audit fee procedure 	ILM & Brain Storming
5	1:00 hr	CBO Financial Auditors	 Who is CBO Auditor Selection of CBO Auditors Training of CBO Auditors Immersion of CBO Auditor Payment procedure to CBO Auditors 	ILM & Brain Storming
6	1:00 hr	CBO- Audit Board/ Committee	 Why Audit Board/Committee Duties of Audit Board Constitution of Audit Board Size of Audit Board Training of Audit Board Payment procedure to Audit Board 	ILM & Brain Storming
7	1:00 hr	Financial Audit	 Books required for conducting Audit Bills , Supporting Vouchers, Statements required Whom to present at the time of audit 	ILM & Brain Storming
8	45 Mins	Peer Audit	 Importance Process (Cross visit by other SHG/VO Members) Observation methods/items Reporting/Briefing to SHG/VO 	ILM & Brain Storming





S. No.	Time	Topic	Content	Methodology
8	1:00 hr	Social Audit	What is social AuditWhat are measurable parametersMile stonesProcess	ILM & Brain Storming
9	1:00 hr	Action Taken Report	 What is ATR How it will be rectified the objections Stages of rectification (GB, EC,OB) Reporting on ATR 	ILM & Brain Storming
10	1:00 hr	Grading	 Why Grading, Grading Parameters Allocation of Marks For A/B/C grade Recommendations after Grading, steps 	ILM & Brain Storming





Training to VO EC &OB on

Village Organization Registration Process (2 days)

Objectives: VO EC & OB Members will understand the need and importance of Registration and Process

S.		100033		
No.	Time	Topic	Sub topics	Methodology
1	30 Mins	Discussion on Federation Concept	 Federation Structure (SHG-VO-CLF) Formation process Difference between federation & Institution Qualities of an Institution 	ILM
2	1hr	Need for Registration	 Activities/Services of Federations (Financial Social Technical etc.,) Scope-Scale Sustainability of organization Advantages and Disadvantages 	ILM
3	45 Mins	Registration & Process	How, When, Where, Who will facilitate/ initiateProcess of Registration	ILM
4	45 Mins	Government Acts	What is an ActAvailable (suitable) Acts in the State	ILM
5	1hr	Cooperative Act	 Cooperative Act importance Key Features Mandatory items How our federation fits in to the Act Advantages Disadvantages 	ILM
6	45 Mins	Societies Act	 Societies Act Importance Key Features Mandatory items How our federation fits in to the Act Advantages & Disadvantages 	ILM
7	1 hr	Bylaws	 What is bylaw Need & Importance Who will prepare Preparation process Sharing to Board/ OB -EC- 	ILM





S. No.	Time	Topic	Sub topics	Methodology
			 -GB etc., Amendments & Approvals Roles & Responsibilities of GB-EC-OB as per the Act 	
8	45 Mins	Pre Registration	Constitution of bylaw preparation CommitteeMember Education on ActApproval	ILM,SGD
9	45 Mins	Registration Process	How to RegisterRegistration requirementsDocumentationSubmission etc.,	ILM,SGD
10	1 hr	Implementation of Act	 Changes in the structure (if necessary) Books of Records Changes in the Services Non negotiable 	ILM
11	1 hr	Legal Compliances	 Annual General Body Appointment of Auditor & Statutory Audit Filing Returns etc., 	ILM,SGD

• SRLM should explain about the act which they decided for federation Registration in the state, other content on other acts should not explain to the community.





Training to VO- OB on Federation BYLAWS (2 Days)

Objective: VO-OB and CLF EC Members will understand about the bylaws and its legal procedures and their roles and responsibilities

	procedures and their roles and responsibilities				
S. No.	Time	Topic	Sub topics	Methodology	
1	45 Min	Introduction	Need and importance	ILM & BSM	
2	45 Mins		Name of the Cooperative SocietyAddressArea of OperationCorporate Status	ILM &BSM	
3	1:30 hrs	Definitions	 Act Bye Laws Board Office Bearers Chief Executive General body Member Registrar. Rules of business and administration Self Help Group. 	Lecture & Case study	
4	2:00 hrs	Membership	 Objective Activities and Services Eligibility for Membership Procedure for obtaining Membership Minimum Performance of Members Exercise of Voting Rights and other Membership Rights Rights of Members Disqualification/Ineligibility Criteria for Membership Cessation of Membership Liability of Members Services to Non Members 	ILM & Case study	
5	1:30 hrs	General Body	 Powers and Functions Meetings of General Body Annual Meeting Special General Body Meetings Notice and Quorum for Meetings Voting Rights and Usage Representative General Body 	ILM & Case study	
6	1:00 hr	Board of Directors	Constitution of BoardEligibility for being director of	ILM & case	





S. No.	Time	Topic	Sub topics	Methodology
			Board Duties and Functions of BoD BoD Meetings Special Meeting of BoD Notice for BoD Meetings Quorum Voting at BoD Meetings Delegation of Powers by BoD	study
7	1:00 hr	Roles & Responsibilities of Key functionaries	PresidentSecretaryTreasurerChief Executive	ILM & Case study
8	1:00 hr	Financial Management	Share CapitalFinancial ResourcesMaximum Borrowing LimitFinancial PrudenceLoan Policy	ILM & Case study
9	1:00 hr	Accounting & Audit	Accounting YearAuditorAllocation of Net SurplusCosting of Reserves	ILM & Case study
10	1:00 hr	Disputes	Settlement of Disputes	ILM
11	1:00 hr	Dissolution	 Procedures 	Lecture





Training to CLF - EC Members on Block Level Community Training Centre (2 days)

S. No.	Time	Topic	Sub topics	Methodology
1	1:00 hr	Discussion on Trainings & Capacity building of CBOs	 Importance of Training Type of Trainings required Present arrangement Status of trainings (target group, trainers, place, duration etc.,) Resources at VO-CLF level Management of Trainings 	ILM & Brain Storming
2	1:00 hr	Need and Importance	 Need for dedicated training centre (Quantity-Quality-Infra-Resources at CLF level) Advantages of community owned Training Centre 	ILM & Brain Storming
3	1:00 hr	Management committee	 Management Committee Structure (Membership, Committees) Formation Functions 	ILM & Bran Storming
4	1:30 hrs	Management of Training Center	 Norms Meetings Support Staff Funds Role f CLFs Role of BMMU/DMMU 	ILM & Brain Storming
5	1:30 hrs	Establishment of Training Center	 Orientation/ Sensitization of CLFs Approval by CLFs Identification of Place Formation of Management Committee Appointment of Staff (Manager/Trg Coordinator/Accountant / operator) Registration & Legal Compliances 	ILM & Brain Storming
6	1:30 hrs	Functions of Block/Dist level Training Center	 Conduct TNA for CBOs and their Staff Preparation of Annual training plan Approval of CLFs MoU between CLF & BTC Identification of Community Trainers TOT to Community Trainers 	ILM & Brain Storming





S. No.	Time	Topic	Sub topics	Methodology
			 Preparation and Implementation of Monthly Training calendar Preparation of Training Modules/Materials Preparation of Trg Reports Support to other blocks/districts/states Partnership with other agencies Preparation of Service charge policy 	
7	1:30 hrs	Services	 Deputation of CRPs Conducts various trainings to Community/community cadres Preparation of Resource Pool: IB-FI-Gender, Agri, Health, Audit, etc., Deployment of CRPs Induction to Community Staff Exposure/Immersion to SRLM Staff/Bankers etc., Support in Resource Village Development Conduct Visioning ,Planning exercise to CLFs Support to Government Programs Organize Staff trainings Host/Organize other dept/NGO trainings Preparation/Documentation of Case studies/Success Stories Provide need based services to CLFs/VOs & other Blocks/Districts 	ILM & Brain Storming
8	1:00 hr	Roles & Responsibilities of Support Staff	Job Charts ↓ Training Manager/Coordinator ↓ Accountant/Operator	ILM & Brain Storming
9	1:00 hr	Management of Resource Pool	 Identification Preparation of Resource pool Thematic specialization Hiring policy of CRP/DRP/SRP Payment 	ILM & Brain Storming
10	1:00 hr	Role of Member CLFs	 Role of Member CLFs Monitoring Mechanism Information dissemination 	ILM & Brain





S. No.	Time	Topic	Sub topics	Methodology
			Transparency	Storming
11	1:00 hr	Financial Management	 ♣ Source of funds ♣ Membership ♣ Share capital ♣ Service charges ♣ Collection of Service charges ♣ (Members-Non Members) ♣ Resource fees (Members- Non Members) ♣ Books of Records ♣ Sharing of benefits/Dividend etc., 	ILM & Brain Storming
12	1:30 hrs	Convergence	Convergence with PRIs, Line Departments/NGOs/CSOs etc.,	ILM & Brain Storming
13	45 Mins	Registration	NeedIdentification of Suitable ActOrientation to member CLFs	ILM & Brain Storming





Training to VO - EC & CLF EC & OB on Participatory Poverty Assessment (3days)

Objective: VO & CLF EC Members will understand the Participatory Poverty Analysis Process

S. No.	Time	Topic	Content	Methodology
1	1:00 hr	Poverty – Analysis	 What is poverty Causes & Effects Remedies Role of CBOs (SHG,VO &CLF) 	ILM – Case study
2	1:00 hr	Poverty Assessment	 Need & Importance Who will do (Existing SHGs only) Yearly Assessment (every year) 	ILM
3	1:00 hr	Participatory Process	 What is Participatory Advantages of participatory approach How to ensure participation Different participatory tools 	ILM
4	1:00 hr	Transect Walk	 What is Transect walk who will do How to conduct/Process Do's & Don'ts Expected out comes 	ILM, Short film
5	2:00 hrs	Social Map	 What is social map who will do how to do where to do process of social map Advantages Information to be collected Role of Team Members Documentation Do's &Don'ts 	ILM, Short film
6	1:00 hr	Vulnerability Assessment	What is vulnerabilityDifferent vulnerabilitiesAssessment indicators	ILM, Short film, Case study
7	1:30 hrs	Key indicators	Formation of indicators Housing Health Education Migration Land Disability	Short film, ILM





S. No.	Time	Topic	Content	Methodology
			 Chronic diseases Single women Widow/Widower Out of SHG families Common Resources within the village etc., 	
8	1:00 hr	SECC data utilization	 Vulnerability Indicators 7 key indicators (SECC) Households with only one room, kucha walls and kucha roof No adult member between the ages of 16 and 59 Female headed households with no adult male member between 16 and 59 Households with disabled member and no able bodied adult member SC/ST household Households with no literate adult above 25 years Landless households deriving a major part of their income from manual casual labour 	ILM,BSM
9	1:00 hr	General Body Meeting	 Need who will be involved (Only SHG Members) Presentation collected information Discussion & Approval 	ILM, Role play
10	1:00 hr	Sharing with GP	Meeting with GPSharing about the exercise	ILM
11	1:00 hr	Role of VO/SHGs	 How to lead the process TEAM who will be involved support from project staff 	ILM
12	1:00 hr	Frequency of PPA	 Need & Importance phase I further Phases duration - yearly 	ILM





S. No.	Time	Topic	Content	Methodology
13	1:30 hrs	Poverty reduction plan	 Need & Importance How to plan Individual & SHG level consolidation of plan Implementation of Plan 	ILM
14	1:00 hr	House hold level	 Vulnerability analysis Identification of Resources and skills Personal plan/House hold Plan Support required (Fin & Mktg, Skill etc.,) 	ILM,BSM
15	1:30 hrs	SHG level PRP (Poverty Reduction Plan)	 Role of SHG Facilitation support to Members Consolidation at SHG level Support plan preparation 	ILM,BSM
16	1:30 hrs	VO level PRP (VO Poverty Document)	 Role of VO Facilitation VO level consolidation Identification of Resources (Fin & Non Fin)- Preparation of Convergence plan Implementation strategy 	ILM,BSM
17	1:30 hrs	Convergence plan	 Need & Advantages Identification of Key department/Programs Process of Convergence Preparation of plan 	ILM,BSM
18	1:30 hrs	Role of Project Staff	 Training / Facilitation Designing of formats Handholding Do's & Don'ts 	ILM,BSM





Training to PRIs on CBO - PRI convergence (3 days)

S. No.	Time	Topic	Content	Methodology
1	1 hr	Understanding about SHGs and its federations	Experience sharing about CBOs by PRI leaders	ILM & Discussion
2	2 hrs	Poverty Vs PRIs	 Role of PRIs in combating with Poverty Impact of Existing Schemes/Programs NRLM Vs Other programs Challenges ahead 	Presentation & Discussion
3	2 hrs	Poverty and Social mobilization	 Poverty Dynamics Vulnerabilities Social Exclusion Need for inclusion SECC 7 deprivation indicators Importance of social mobilization 	ILM & Discussion
4	2 hrs	Institution Building	 Need and importance of peoples institutions Evolution of SHG movement in India and its impact 	Success stories Case studies
5	2 hrs	About NRLM	 Key Features Poverty reduction Social Mobilization Institution Building Capacity Building Credit linkages Livelihood Promotion Social Security Gender equality Rights and entitlements Women Empowerment 	Presentation & Discussion
6	2 hrs	PRI – CBO Convergence	 Need and Importance Process of convergence Role of PRIs and CBOs Participation of CBOs in Gramasabha Participation of PRIs in CBO meetings 	ILM & Discussion





S. No.	Time	Topic	Content	Methodology
6	2 hrs	Convergence activities and programs	 ↓ Key convergence activities/programs ↓ MGNREGS ↓ Education ↓ Housing ↓ Water and Sanitation ↓ Health ↓ Anganwadi ↓ Mid day meal ↓ Ration cards & PDS ↓ Pensions ↓ Watershed etc 	Presentation & Discussion
7	2 hrs	Coordination between PRIs and CBOs	 CBO participation in Grama Sabha PRIs participation in CBO mtgs Access and information sharing Transparency Dissemination of Information 	ILM & Discussion
8	½ day	Exposure to best pra	ctices	





Training to Line departments on NRLM concepts (2 Days)

S. No.	Time	Topic	Content	Method
1	1 hr	Understanding about SHGs and its federations	Sharing views and opinions about the SHGs and its federations	ILM & Discussion
2	1 hr	Poverty Vs PRIs	 Role of PRIs in combating with Poverty Impact of Existing Schemes/Programs NRLM Vs Other programs Challenges ahead 	Presentation & Discussion
3	1 hr	Poverty and Social mobilization	 Poverty Dynamics Vulnerabilities Social Exclusion Need for inclusion SECC 7 deprivation indicators Importance of social mobilization 	ILM & Discussion
4	1 hr	Institution Building	 Need and importance of peoples institutions (SHG-VO-CLF) SHG movement in India and its impact 	Success stories Case studies
5	1 hr	About NRLM	 Poverty reduction Social Mobilization Institution Building Capacity Building Credit linkages Livelihood Promotion Social Security Gender equality Rights and entitlements Women Empowerment 	Presentation & Discussion
6	1 hr	PRI – CBO Convergence	 Need and Importance Process of convergence Role of PRIs and CBOs Participation in Ward/Gramasabha Participation of PRIs in CBO meetings 	ILM & Discussion
7	1 hr	Convergence activities and programs	Key convergence activities/programsMGNREGSHousing	Presentation & Discussion





S. No.	Time	Topic	Content	Method
			 Water and Sanitation Health Anganwadi Mid day meal Ration cards & PDS Pensions Watershed etc., 	
8	1 hr	Coordination between Line departments, PRIs and CBOs	 Need & Importance CBO participation in Grama Sabha PRIs participation in CBO mtgs Access and information sharing Transparency Dissemination of Information Required Support by line departments 	ILM & Discussion
9		½ day	Exposure to Best practices	





Training to VO-EC on

Vulnerability Reduction Fund (VRF) Management (2 Days)

Objective: VO-EC&OB Members will understand the Vulnerability Reduction Fund Management process

S. No	Time	Topic	Content	Methodology
1	1:00 hr	Poverty – Analysis	 Dynamics of Poverty Causes & Effects Remedies Role of CBOs (SHG,VO &CLF) in Poverty Reduction 	ILM – Case study
2	1:30 hrs	Poverty Assessment	 Need & Importance Who will do (Existing SHGs/VO only) Yearly Assessment (Every year) 	ILM, PRA Techniques
3	3:00 hrs	Vulnerability Reduction Fund	 Source Purpose Guidelines Eligibility to VO Criteria for availing VRF Release of Installments (I&II) from Project VRF support to SHG VRF support to Non Members Constitution of VRF Sub committee Functions of VRF sub committee Appraisal Process SHG level VO level CLF level 	ILM
4	1:30 hrs	Vulnerability Assessment	 What is vulnerability Different vulnerabilities Assessment indicators SECC 7 Deprivations 	ILM, Short film, Case study, PRA techniques
5	2:00 hrs	Prioritization of Vulnerabilities	 Prioritization process Key elements in Prioritization SECC 7 Deprivations Orphans Destitute Trans Genders Chronic Diseases (TB, 	Brain storming, ILM, PRA techniques





S. No	Time	Topic	Content	Methodology
			Cancer, HIV & Leprosy) Distressed Migration etc., Role of SHG & VO EC Participation of Key Persons Facilitation support by staff	
6	1:00 hr	Vulnerability Reduction Fund	Source of VRFPurpose of VRFVRF Guidelines	Brain storming, ILM
6	1:30 hrs	Implementation Strategies	 Support strategies at VO level Support to HHs through SHG Direct Support to HHs (who are not in SHG fold) Type of support Financial Social Other 	ILM, SGD
7	1:30 hrs	VRF Management	 Opening of Separate Bank Account Preparation of Norms for VRF Fund Limitations & Approvals Lending process Repayment Process Rate of Interest/Without Interest/Nominal Interest Installments Gestation Documentation 	ILM, SGD
8	1:30 hrs	Mobilization of Fund & Monitoring	 Need for fund Mobilization Internal Fund Mobilization Special Contributions by Members Fund allocation from Surplus External Funds Mobilization Donations CSR Government Programs Monitoring by VO OB VO EC Sub committee 	Brain Storming, ILM





Training to VO-EC on

Vulnerability Reduction Plan Preparation (VRP) (2 Days)

Objective: VO-EC members will understand the Vulnerability Reduction Plan Preparation Process

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S. No	Time	Topic	Content	Methodology
1	30 Mins	Poverty – Analysis	 Dynamics of Poverty Causes & Effects Remedies Role of CBOs (SHG,VO &CLF) in Poverty Reduction 	ILM – Case study
2	1:00 hr	Poverty Assessment	 Need & Importance Who will do (Existing SHGs/VO only) Yearly Assessment (Every year) 	ILM, PRA Techniques
3	1:00 hr	Vulnerability Reduction Fund	 Source of VRF Purpose of VRF VRF Guidelines Availing Process by VO 	ILM
4	1:30 hrs	Vulnerability Assessment	 What is vulnerability Different vulnerabilities Assessment indicators SECC 7 Deprivations 	ILM, Short film, Case study, PRA techniques
5	2:00 hrs	Prioritization of Vulnerabilities	 Prioritization process Key elements in Prioritization Orphans Destitute Trans Genders Chronic Diseases (TB, Cancer, HIV & Leprosy) Distressed Migration etc., Role of VO EC Participation of Key Persons Facilitation support by staff 	Brain storming, ILM, PRA techniques
6	1:30 hrs	Pre-requisite for VRP	 Minimum age Mobilization of Vulnerable families Receipt of 1st installment Orientation to Community and their Cadres Updated list of Vulnerable Members Member wise Income & Expenditure 	





S. No	Time	Topic	Content	Methodology
			Vulnerability Analysis of the Village	
7	1:30 hrs	Vulnerability Reduction Plan	 Need & Importance How to plan House hold level (Individual) Consolidation of plan at SHG level Implementation of Plan 	ILM
8	1:00 hr	House hold level	 Income & Expenditure Vulnerability analysis Identification of Gaps/Resources and skills Personal plan/House hold Plan Support required (Social, Fin & Mktg, Skill etc.,) 	ILM,BSM
9	1:30 hrs	SHG level PRP (Poverty Reduction Plan)	 Consolidation of HHs plan Role of SHG Facilitation support to Members SHG level Support plan preparation Prioritization of Vulnerabilities Appraisal by VO-EC at SHG level 	ILM,BSM
10	1:30 hrs	VO level PRP (VO Poverty Reduction Plan)	 Presentation of VRP by SHG at VO EC Appraisal by VO VO level consolidation Prioritization Identification of Resources (Fin & Non Fin) Preparation of Convergence plan Implementation strategy 	ILM,BSM
11	1:30 hrs	Convergence plan	 Need & Advantages Identification of Key department/Programs/NGOs Process of Convergence Preparation of plan 	ILM,BSM
12	1:30 hrs	Role of Project Staff	 Training / Facilitation Designing of formats Handholding Do's & Don'ts 	ILM,BSM





SHG meeting Agenda Points

(Points to be explained/discussed during the scheduled meetings of SHG)

Objective: SHG members will understand the various key issues about their SHG Management and personal life.

S. No.	Topic	Content
1	SHG- Panchasutra	 Need and Importance Regular Meeting Regular Savings Regular Internal Lending Regular Repayment Regular Book Keeping
2	SHG- Norms	 Need and Importance Formation of Norms or Revisit the Norms Management Norms
3	SHG- Norms	Need and ImportanceSocial NormsFinancial Norms
4	Leadership	 Importance Who will be a Leader - Qualities How everybody become a Leaders Leadership Rotation in the SHG
5	Books	 Need and Importance Types of Books required in the SHG Key information to be written in each book Book keeper - Dos & Don'ts Honorarium by SHG
6	Revolving Fund	 What is RF Purpose Who will give How much for SHG/Member Eligibility for SHG How to get How to utilize
7	House Hold Income & Expenditure Analysis	 Objective Preparation of I&E of Each member (weekly 3-4 Members) Analysis of individual Household I&E Suggestions for reduction of Expenditure & Increasing of Income Vulnerability Analysis by the Members





S. No.	Topic	Content
8	Micro Credit Plan	 Objectives of MCP/MIP Important Steps in Preparation Role of Members – Book keeper in preparation Support from Staff/VO
9	Micro Credit Plan	 Appraisal & Documentation MOUs (Member-SHG & VO) Presentation to VO Sanction by VO Withdrawal and disbursement process Asset verification & Repayment
10	Community Investment Fund (CIF)	 ↓ What is CIF ↓ Purpose ↓ Who will give ↓ How much for SHG/per Member ↓ Eligibility for SHG ↓ How to utilize ↓ How to get (through MCP)
11	Village Organization	 Need and importance Structure Formation process Key activities of VO Role of SHG in VO Activities
12	Bank Linkage	 Need Eligibility for SHG Process Assessment of loan demand through MCP Approach and dialogue with the banker Documentation Withdrawal and disbursement Repayment (Member - SHG-Bank) Members Responsibility
13	Interest Subvention	 What is interest subvention Purpose Eligibility Who will provide Process of availing Do's & Don'ts of SHG
14	CBRM-Bank Mitra	 Objectives of CBRM Functions of CBRM Who is Bank Mitra Bank Mitra Roles & Responsibilities Payment of Service charge by SHG CBRM Meeting - Agenda





S. No.	Topic	Content
15	Social Action	 Need for Social Action Identification of different social issues Role of Members & Leaders
16	Swachh Bharat	↓ Concept & Importance↓ SHG Member Participation
17	Participatory Poverty Appraisal (PPA)	 Objective Process of Participatory Poverty Assessment About Social map Identification of HH well being
18	Participatory Poverty Appraisal (PPA)	 Discussion on vulnerabilities, Livelihoods, gaps & Access of Resources, Entitlements Documentation Periodic Assessment by SHG/VO
19	Vulnerability Reduction Fund (VRF)	 ♣ Source of VRF ♣ Purpose of VRF ♣ VRF Guidelines ♣ Availing Process by SHG from VO
20	Vulnerability Reduction Plan (VRP)	 Need and Importance of VRP Identification of Vulnerabilities at SHG Level Prioritization and Appraisal of Vulnerabilities at SHG level Preparation and Consolidation of VRP at SHG level Presentation in VO
21	Personal Hygiene	 Need and importance Every day bathe Nails cutting Washing hands before food & After defecation Wearing clean cloths Preparation of sanitary napkin & utilization
22	Toilets	 Problems facing by women Effects on Health Need and importance About ISL scheme (State specific)
23	Food	 Nutritious food and its importance Available edibles Importance of locally available different vegetables, fruits, leafy vegetables, pulses etc., Preparation of food Serving food Food for children, adults and Girls etc.,





S. No.	Topic	Content
24	Seasonal diseases	 What is seasonal disease Types of diseases Reasons for diseases Coping mechanism using by community Effects of traditional methods Preventive Methods Do's & Don'ts for each disease
25	Safe Drinking water	 Importance of Safe Drinking water Daily requirement of water per person and family Benefits of drinking water When & how to drink How water gets contaminated How to purify the water at Household level Utilization of drinking water
26	Child labour	 Importance of Childhood Effects of illiteracy on children Need and importance of children's education Available education facilities How education eliminates poverty – case studies
27	Superstitions	 What is superstition How they emerged Local examples Effects on individuals, family & society How to come out
28	Bad habits	What are bad habits (which harms health & effects family Gutkha, tambaku, cigarette, alcohol etc.,) Impact on health and expenditure of each habit Live Examples available in the village/nearby Impact on family & Children How to control/convince
29	Kitchen Garden	 What is kitchen Garden Need and importance Utilization of empty premises How to do Types of vegetable and leafy vegetables can be grown How KG Saves money & Helps Health & Nutrition Support from Agriculture Department & Others
30	Anganwadi centre	 What is Anganwadi centre (ICDS) Who is eligible What should be given to pregnant, lactating and children Who are the in charge persons What are the other facilities/Services available





S. No.	Topic	Content
31	Gram Panchayat	 ♣ About Gram panchayat ♣ Importance of Panchayat system ♣ Roles & Responsibilities of Panchayat ♣ Who are the Members in Panchayat ♣ Roles of Ward members & Surpunch ♣ Services of Panchayat ♣ Importance of Ward Sabha ♣ Importance of Gram Sabha ♣ Participation in GP Meetings & Activities
32	ANM	♣ Who is ANM (Auxiliary Nurse & Mid wife)♣ What is the roles & responsibilities♣ Services provided by ANM
33	Primary Health Centre (PHC)	 About Primary Health Center Where it is located Who is working there services available Who can avail the services & How
34	Social Security Pensions	 What is a pension Who will give/disbursement Types of pension (old age, widow, weavers etc.,) National Social Assistance Program (NSAP)& state specific and jointly by state and central Category wise Pension amount Criteria for selection of pensioners Role of SHG
35	Public Distribution System (PDS)	 What is PDS Objectives Who is eligible for benefits How to get PDS card By Poor HHs What are the services (State specific) Who will disburse, when & how Support to Members from SHG
36	Personal Bank Account & Insurance	 Need and importance Importance of SB account Requirements for SB account opening Operating procedure ATM card - Availing process - Utilization Importance of Insurance Individual/family/assets etc., Who will do Procedure Different schemes and benefits of each scheme
37	Family Planning	Need and importanceAdvantages of small familyFamily planning methods





S. No.	Topic	Content
38	MGNREGS	 MGNREGS - Objectives Eligibility How to get JOB card How many days of work is provided for family What are the special initiatives for SC,ST How much amount per day/based on the work Disbursement process Other facilities of MGNREGS (Development of own lands etc.,)
39	Pradhanmanthri Jan Dan Yojana	 About the scheme Eligibility Availing Process Documents required Benefits Claim settlement Whom to be contacted Role of SHG &VO
40	Atal Pension Yojana	 About the scheme Eligibility Availing Process Documents required Benefits Claim settlement Whom to be contacted Role of SHG &VO
41	Pradhanmanthri Surksha Beema Yojana (PMSBY)	 About the scheme Eligibility Availing Process Documents required Benefits Claim settlement Whom to be contacted Role of SHG &VO
42	Pradhanmanthri Jeevan jyothi Suraksha Beema Yojana (PMJJBY)	 About the scheme Eligibility Availing Process Documents required Benefits Claim settlement Whom to be contacted Role of SHG &VO





S. No.	Topic	Content
43	Sustainable Agriculture (MKSP)	 What is sustainable agriculture Objectives Methods Benefits Process Seed Treatment Preparation of Green Manure Preparation of Bio Pesticides/Fertilizers Traditional Methods (Best Practices)
44	Police Station	 Objectives of Police Station Who is the in charge & Staff How to approach How to file a petition/Compliant
45	NIRBHAYA Act	♣ About NIRBHAYA Act♣ How it is emerged♣ Important features
46	Protection of Women form Domestic Violence Act – 2005 section 9 & 14	 What is Domestic violence against women Types of violence What is the Act How to approach police station Required to file a case/Petition Available support from Government/judiciary Possible punishments
47	Rural Institute for Self Employment and Training Institute (RISETI)	 What is RISETI Objectives Who is eligible Type of trainings Facilities for trainees Help from Banks and DRDA Establishment of self Employment unit Loan facility from Bank
48	Deen Dayal Upadyay Grameen Koushalya Yojana (DDU-GKY)	 About Ajeevika Skills Who is eligible Types of trainings Facilities for trainees Employment opportunities Support during training/placement/skill development
49	Housing schemes	 About Housing scheme State specific Central Government/ jointly Details of different housing schemes Whom to approach Eligibility Process of sanction Support from SHG &VO





S. No.	Topic	Content
50	Land	 Land ownership Know about the land status Land registration with revenue department Process of land registration Documents to be submitted Government Land purchase & Distribution Schemes (State specific)
51	Live stock	 Importance How to generate more income from existing Live stock Best practices in Livestock Management Best practices in each livestock Insurance Care and maintenance Support from Government Schemes/NGOs Support from SHG/VO
52	Cluster Level Federation	 Objectives Structure Formation Services Role of VO & SHG Members





VO Meeting Agenda Points

(Points to be explained/discussed during the scheduled VO EC meetings)

Objective: VO EC & OB members will understand the various key issues about their VO Management and the role of SHGs in VO

S. No.	Topic	Content
1	Village Organization	 Need and Importance Formation Services Role of SHGs
2	VO – Sub Committees	 Monitoring committee Social Action committee Roles and Responsibilities Dos and Don'ts Reporting
3	Bank Linkage & CBRM BANK MITHRA	 Importance of Bank Linkage Difference between bank Loan & other loans Role of SHGs to Access Bank Loan Relation between bank and VO Roles and Responsibilities of BL committee Community Based Repayment Mechanism CBRM committee formation − functions Role of VO & SHGs in CBRM Appointment of Bank Mithra Roles & Responsibilities of Bank Mithra Review of Bank Mithra Honorarium to Bank Mithra
4	VO - Norms	 Need and Importance Formation of Norms or Revisit the Norms Management Norms
5	VO - Norms	Need and ImportanceSocial NormsFinancial Norms
6	Leadership	 Importance of Leadership in CBOs Types of leadership Qualities of a Good Leader Importance of SERVANT Leadership Selection and Election process of leaders Roles and Responsibilities of Leaders Dos and Don'ts of leaders
7	Books	 Need and Importance Types of Books required in the VO Key information to be written in each book VBK/CA/CM - Selection, Honorarium, Roles and Responsibilities and Dos & Don'ts





S. No.	Topic	Content
8	Community Investment Fund (CIF)	 What is CIF Purpose Who will give How much for VO or SHG Eligibility for SHG How to utilize Installments & Interest
9	Vulnerability Reduction Fund (VRF)	 Source of VRF Purpose of VRF VRF Guidelines Availing Process by VO & SHG Management of VRF Role of SHG leaders
10	Vulnerability Reduction Plan (VRP)	 Need and Importance of VRP Identification of Vulnerabilities at SHG Level Prioritization and Appraisal of Vulnerabilities at SHG level Preparation and Consolidation of VRP at SHG level Presentation in VO Preparation of VRP at VO level VRP appraisal by CLF
11	Micro Credit Investment Plan (MCP/MIP)	 Need and Importance Key steps in MCP Appraisal & Prioritization Presentation to VO & VO Appraisal Sanction and amount to SHGs
12	SHG Audit	 Need & Importance Audit by VO through CM/CA/CRP etc., Frequency of Audit (quarterly/Half yearly/Yearly) Service charge to be paid by SHG Grading by VO
13	Social Audit	↓ What is social audit↓ Need and Importance↓ Who will do and how to do
14	Producer Groups	 Concept & Objectives Formation Functions Benefits
15	SVEP	 Objectives of SVEP Need & Importance Support from Ajeevika Role of Village Organization
16	Social Action	 Need for Social Action Identification of different social issues Role of Members & Leaders





S. No.	Topic	Content
		 How to involve PRI & Others in Social Action Participation in Social Activities initiated by PRI & Others
17	Swachh Bharat	Concept & ImportanceRole of VOSHG Member Participation
18	Participatory Poverty Assessment (PPA)	 Objective Process of Participatory Poverty Assessment About Social map Assessment of HH well being Key indicators for Assessment
19	Participatory Poverty Appraisal (PPA)	 Discussion on vulnerabilities, Livelihoods, gaps & Access of Resources, Entitlements Documentation Periodic Assessment by SHG/VO Presentation of PPA report to Panchayat
20	HNF & WASH	 Nutritious food and its Importance Safe Drinking Water, Potable Water Water contamination Menstrual hygiene Hand wash
21	HNF & WASH	 Open Defecation and its impact on health ISL Scheme and its procedure to avail it Usage of toilets
22	Issues of adolescent girls	 Physiological changes with Puberty Puberty, Menstrual & Sexual Hygiene Preparation of Sanitary napkins at home Reproductive Health-Right to Sexuality Sexually transmitted Diseases & Prevention
23	Family counseling Center	 Need and Importance Who will be the Counselor Services provided by the center Where and how it will start and work
24	VHND Liquid and Solid waste management	 Village Health & Nutrition Day Domestic and commercial wastage Current scenario of liquid and solid waste management Bio degradable and non degradable waste disposal
25	Communicable diseases	 What are the communicable diseases Prevention of communicable diseases Precautions about the diseases





S. No.	Topic	Content
26	Vaccination/Immunization	 Need & Importance of vaccination Services provided by health department Availing their services
27	School Committee	 Roles and Responsibilities of school committee Mid day meal School level toilets Importance of girls education
28	Anganwadi centre	 Purpose of Anganwadi Centre Services of Anganwadi Clientele Group Role of the SHG & VO to ensure the services to be availed by eligible members/families
29	Kitchen Garden	 What is kitchen Garden Need and importance Utilization of empty premises How to do Types of vegetable and leafy vegetables can be grown How KG Saves money & Helps Health Support from Agriculture Department & Others
30	MGNREGA	 ↓ MGNREGS - Objectives ↓ Eligibility ↓ How to get JOB card ↓ How many days of work is provided for family ↓ What are the special initiatives for SC,ST ↓ How much amount per day/based on the work ↓ Disbursement process ↓ Other facilities of MGNREGS ↓ (Development of own lands etc.,)
31	Child labour	 Identification of child labour Counseling the parents and child Dialogue with school committee Ensuring child retain in the school and continuing education
32	Social Security Pensions	 What is a pension Who will give/disbursement Types of pension (old age, widow, weavers etc.,) National Social Assistance Program (NSAP)& state specific and jointly by state and central Category wise Pension amount Criteria for selection of pensioners





S. No.	Торіс	Content
33	Public Distribution System (PDS)	 What is PDS Objectives Who is eligible for benefits How to get PDS card By Poor HHs What are the services (State specific) Who will disburse, when & how Role and Support of SHG & VO (ensure the eligible to get the benefits through PDS)
34	Gram Panchayat	 What is Panchayat Role of Panchyat in Village Development Important Services from Panchyat Role of Citizens in Panchayat What is Ward Sabha - Participation Importance of Gram Sabha - Paticipation Role of VO in building good relation with Panchayt
35	Atal Pension Yojana	 ♣ About the scheme ♣ Eligibility ♣ Availing Process ♣ Documents required ♣ Benefits ♣ Claim settlement ♣ Whom to be contacted ♣ Role of SHG &VO
36	Pradhanmanthri Surksha Beema Yojana (PMSBY)	 About the scheme Eligibility Availing Process Documents required Benefits Claim settlement Whom to be contacted Role of SHG &VO
37	Pradhanmanthri Jeevan jyothi Suraksha Beema Yojana (PMJJBY)	 About the scheme Eligibility Availing Process Documents required Benefits Claim settlement Whom to be contacted Role of SHG &VO





S. No.	Topic	Content
38	Sustainable Agriculture (MKSP)	 What is sustainable agriculture Objectives Methods Benefits Process Seed Treatment Preparation of Green Manure Preparation of Bio Pesticides/Fertilizers Traditional Methods (Best Practices)
39	Police Station	 Objectives of Police Station Who is the in charge & Staff How to approach How to file a petition/Compliant
40	NIRBHAYA Act	 ♣ About NIRBHAYA Act ♣ How it is emerged ♣ Important features
41	Protection of Women form Domestic Violence Act – 2005 section 9 & 14	 Domestic violence against women Kinds of violence What does Act say How to approach police station Required to file a case/Petition Available support from Government/judiciary Possible punishments
42	Rural Institute for Self Employment and Training Institute (RISETI)	 What is RISETI ◆ Objectives ◆ Who is eligible ◆ Type of trainings ◆ Facilities for trainees ◆ Help from Banks and DRDA ◆ Establishment of self Employment unit ◆ Loan facility from Bank
43	Deen Dayal Upadyay Grameen Koushalya Yojana (DDU-GKY)	 About Ajeevika Skills Who is eligible Types of trainings Facilities for trainees Employment opportunities Support during training/placement/skill development





S. No.	Topic	Content
44	Housing schemes	 ♣ About Housing scheme ♣ State specific ♣ Central Government/ jointly ♣ Details of different housing schemes ♣ Whom to approach ♣ Eligibility ♣ Process of sanction ♣ Support from SHG &VO
45	Land	 Land ownership Know about the land status Land registration with revenue department Process of land registration Documents to be submitted Government Land purchase & Distribution Schemes (State specific)
46	Rain water harvesting	 Need and importance Protection methods of rain water Soak pit and other suitable methods (Region/area specific)
47	Elderly	Discussion on elderly issuesSupport ServicesRights and Entitlement
48	PWD (Person with Disability)	 Discussion on PWD issues Support Services required What VO can do Rights and Entitlement Utilization of VRF to address PWD Allocation of CIF to the PWD SHGs Convergence with Government Departments Convergence with NGOs (working for PWDs)
49	HIV	 Discussion on elderly issues Support Services Rights and Entitlement
50	Live stock	 Importance How to generate more income from existing Live stock Best practices in Livestock Management Best practices in each livestock Insurance Care and maintenance Support from Government Schemes/NGOs Support from SHG/VO Development of para professionals among the Community





S. No.	Topic	Content		
		Convergence with Line departments/NGOs		
51	Insurance	General Health InsuranceLive stock insuranceCrop insurance		
52	Legal Support Services	Lok adalatLegal aid servicesPublic interest litigations		
53	RTI (Right to Information Act)	♣ What does act say		
54	Federation Registration	 Need and Importance Suitable act decided by SRLM/State About the act (Key features) Mandatory issues How our federation fits into the Act Annual General Body Annual Audit by Chartered Accountant Filing returns to the Government 		
55	Cluster Level Federation	 Objectives Structure Formation Services Role of VO & Members 		





CLF Meeting points

Suggested Points to be discussed in CLF schedule Meetings to create awareness and understanding among the CLF EC Members

S. No.	Topic	Content		
1	Cluster Level Federation	 Need and Importance Non Negotiable Role of VOs in CLF Management Role clarity among the OB and sub committees 		
2	Community Investment Fund	 What is CIF Purpose Who will give How much for VO or SHG Eligibility for SHG How to utilize Installments & Interest 		
3	Vulnerability Reduction Fund	 Source of VRF Purpose of VRF VRF Guidelines Availing Process by VO & SHG Management of VRF Role of VO leaders 		
4	Social Action	 Need for Social Action Identification of different social issues Role of VO & CLF How to involve PRI & Others in Social Action Participation in Social Activities initiated by PRI & Others 		
	Swachh Bharat	 Concept & Importance Role of VO & CLF SHG Member Participation 		
5	Bank Linkage/CBRM & Bank Mithra	 Importance of Bank Linkage Difference between bank Loan & other loans Role of SHGs to Access Bank Loan Relation between bank and VO/CLF Roles and Responsibilities of BL committee Community Based Repayment Mechanism CBRM committee formation – functions Role of VO & CLF in CBRM Appointment of Bank Mithra Roles & Responsibilities of Bank Mithra Review of Bank Mithra Honorarium to Bank Mithra 		
6	Inclusion of Elderly/PWDs/PVTGs etc.,	 Discussion on elderly issues Support Services Rights and Entitlement Discussion on PWD issues 		





S. No.	. Topic Content		
		 Support Services required What VO can do Rights and Entitlement Utilization of VRF to address PWD Allocation of CIF to the PWD SHGs Convergence with Government Departments Convergence with NGOs (working for PWDs) 	
7	Family Counseling Centre	 Need and Importance Who will be the Counselor Services provided by the center Where and how it will start and work 	
8	Convergence with PRIs	 Need and importance Role of Panchyat in Village Development Important Services from Panchyat Role of VO in Panchayat What is Ward Sabha - Gram sabha Importance of Gram Sabha - Paticipation Role of VO in building good relation with Panchayt Role of CLF in PRI Convergence 	
9	HNF & WASH	 Nutritious food and its Importance Safe Drinking Water, Potable Water Water contamination Menstrual hygiene Hand wash Open Defecation and its impact on health ISL Scheme and its procedure to avail it Usage of toilets 	
10	Convergence with Line Depts	 Need and importance Key departments which are dealing with important programs How to approach Inviting the officials to the CLF meetings/VO visits Sending success stories Participating in the departments programs Supporting in implementation of pro poor initiatives 	
11	Rights & Entitlements	 Constitutional rights to the poor Entitlements for poor offered by Stat/Central Government How to avail Identification of gaps and finding solutions 	
12	SKILLS – DDU-GKU (Deen Dayal Upadhyaya – Grameen Koushalya Yojana)	 About Ajeevika Skills Who is eligible Types of trainings Facilities for trainees Employment opportunities Support during training/placement/skill development 	
13	RSETI (Rural Self Employment and Training	↓ What is RISETI↓ Objectives	





S. No.	Topic	Content
	Institute)	 Who is eligible Type of trainings Facilities for trainees Help from Banks and DRDA Establishment of self Employment unit Loan facility from Bank
14	CMSA (Community Managed Sustainable Agriculture)	 What is sustainable agriculture Objectives Methods Benefits Process Seed Treatment Preparation of Green Manure Preparation of Bio Pesticides/Fertilizers Traditional Methods (Best Practices)
15	Insurance Schemes (State/Central)	 General Health Insurance Live stock insurance Crop insurance Atal Pension Yojana Pradhanmanthri Surksha Beema Yojana (PMSBY) Pradhanmanthri Jeevan jyothi Suraksha Beema Yojana (PMJJBY)
16	SVEP (Start Up Village Enterprises Program)	 Objectives of SVEP Need & Importance Support from Ajeevika Role of Village Organization
17	Producer Groups/Collectives	Concept & ObjectivesFormationFunctionsBenefits
18	Registration & Legal frame work	 Need and Importance Suitable act decided by SRLM/State About the act (Key features) Mandatory issues How our federation fits into the Act Annual General Body Annual Audit by Chartered Accountant Filing returns to the Government
19	Audit	 Need & Importance SHG Audit by VO through CM/CA/CRP etc., VO Audit by CLF through Community Auditor Frequency of Audit (quarterly/Half yearly/Yearly) Service charge to be paid by SHG Grading by VO Peer Audit Social Audit
20	Leagal Services Authorities	↓ Lok adalat ↓ Legal aid services





S. No.	Topic	Content		
		 Public interest litigations NIRBHAYA Act Protection of Women form Domestic Violence Act – 2005 section 9 & 14 		
21	Right to Information Act (RTI)	 What does act say Process of availing information How to utilize the information for pro poor initiatives How to approach appellate 		
22	Social Security Pensions	 What is a pension Who will give/disbursement Types of pension (old age, widow, weavers etc.,) National Social Assistance Program (NSAP)& state specific and jointly by state and central Category wise Pension amount Criteria for selection of pensioners 		
23	MGNREGA	 MGNREGS - Objectives Eligibility How to get JOB card How many days of work is provided for family What are the special initiatives for SC,ST How much amount per day/based on the work Disbursement process Other facilities of MGNREGS (Development of own lands etc.,) 		
24	VHND Liquid and Solid waste management	 Village Health & Nutrition Day Domestic and commercial wastage Current scenario of liquid and solid waste management Bio degradable and non degradable waste disposal Role of Village Organization 		
25	Communicable diseases	 What are the communicable diseases Prevention of communicable diseases Precautions about the diseases Role of Village Organization 		





Proposed Activities in a Village from 0 to 18 Months

S. No.	Activity	Action Points	Who will do	Time Line
1	Village Entry & Entry Point Activity	 Meeting with PRIs and Opinion Makers (Community Leaders/ Rtd employees, Post Master, Anganwadi teacher, Land lords, RMP doctor, PDS dealer, Rojgar sewak, Religious leaders etc.,) Sensitization about SHGs & SRLM activities Collection of existing SHGs information Profiling of Village situation Rapport building by attending SHG meetings Meeting with existing SHGs Identification of Gaps Orientation to SHGs Meeting & Rapport building with Vulnerable sections who are not in SHG Entry point Activity planning and Execution Orientation about CRP round 	Project Staff	0-1 Months
2	Participatory Poverty Assessment (PPA)	 Orientation on PPA to existing SHGs Members Assessment of poverty status by existing SHG members Vulnerability Assessment by Existing SHGs based on the SECC and other indicators Organizing General Body Meeting with a SHGs members and sharing the data Sharing the data with GP Preparation of Poverty reduction plan 	Project Staff/ Existing SHG Members	2-3 Months





S. No.	Activity	Action Points	Who will do	Time Line
3	Social Mobilization & Institution Building	 Village entry by CRP TEAM Meeting with PRIs and Village heads/opinion Makers/existing SHGs Transect walk Organize orientation about CRP round Preparation of action plan (day wise) Formation of SHGs with leftover Formation of SHGs with PWDs Training to Existing SHGs Training to Newly formed SHGs Training to SHG Book keepers Training to PWD SHGs Training to one SHG on MCP Process Revival of default/defunct SHGs Identification of Active Women Updating & Auditing of SHG books of Records Ensure Panchasutra in all SHGs Ensure book keepers for all SHGs Conduct social activity by involving community Orientation on Village Organization need & Importance Follow up plan preparation and hand over to staff 		3-4 Months
4	Follow up of CRP work & Strengthening of Institutions	 Attending SHG Scheduled weekly meetings Ensure Good book keeping Ensure 5 sutras in all groups Handholding to SHG book keepers Discussion on Livelihoods Opening of Bank Accounts Rapport building with Banks Motivation for Continuation of social action Preparation of VO formation Encourage community follow up 	Staff & Active Women	4-6 Months





S. No.	Activity	Action Points	Who will do	Time Line
5	Formation of Village Organization	 ♣ Short visit by CRP Team to ensure 5 Sutras ♣ Re orientation to SHGs which are not accurate in 5 Sutra process ♣ Training to Newly formed SHGs ♣ Refresher training to SHG book keepers ♣ Orientation to all SHG Members & Leaders on Village organization Concept & Management ♣ Initiation & facilitation to form Village organization ♣ Opening of Bank Account on the name Village organization ♣ Identification of VOA/CM/CA by VO ♣ Orientation about VO Startup Fund utilization ♣ Utilization of Vulnerability Reduction Fund (1st dose) 	t CRP & Sr. CRP team & Staff	6-8 Months
6	Strengthening of Village Organization	 Training on Meeting Process (EC&GB) & Agenda Role clarity to VO - OB & VOA Formation of Sub Committees Training to Sub Committees Books of Records Social Action Identification of Gender Focal Person in all SHGs by SHGs Formation of Social Action Committee Introducing of FNH&WASH Activities 	Sr.CRPs & Staft & VO-OB	f 7-10 Months
7	Funds & Financial Management of VO	 Training on financial Management Internal & External Funds Community Investment Fund Vulnerability Reduction Fund Livelihoods Fund Training on MCP Appraisal Process Role clarity on Bank Linkage CBRM implementation Support to SHGs on Interest Subvention Audit of SHGs by VO VO audit (Internal) Placement of Monitoring Mechanism 	Sr. CRPs & Staf & VO-OB า	f 8-10 Months
8	VRF & VRP	 Training on Vulnerability Reduction Fun Training on Vulnerability Reduction Plan Preparation Preparation of VRP Appraisal of VRP Orientation on CLF Concept 	n VO Leaders & Staff	9-10 Months
9	Annual Action	Orientation on AAP	VO Leaders &	10-11





S. No.	Activity	Action Points	Who will do	Time Line
	Plan & Registration	 Preparation of AAP Time line for implementation of Activities Orientation on Registration 	Staff	Months
10	Convergence & Layering Activities	 Encouraging VO to attend the Gram Sabha meetings and helping them articulate their concerns. Taking up layering activities like insurance, livelihoods etc. Collectively demanding their rights and entitlements Taking up layering activities like livelihoods, social development and convergence activities like convergence with line departments preparation of Gram Panchayat Development Plan (GPDP), working in tandem with PRIs Creating awareness about various social issues, rights & entitlements and through convergence with line departments and PRIs accessing the same VO should foster partnership with the Gram Panchayat (GP) to participate in the local governance and to raise their concerns Creating awareness about various social issues, rights & entitlements and through convergence with line departments and PRIs accessing the same Developing VO as a platform to address the needs and resolve the issues faced by SHGs Orientation about CLF formation 		11-18 Months
11	General Body Meeting	Orientation on AGBOrganization of Annual General Body	VO Leaders & Staff	17-18 Months
12	Vision building	Orientation on Visioning Visioning exercise with VO members	VO Leaders & Staff	18 Month











Training to Internal Community Resource Persons (iCRPs) Session Plan for Class Room & Field Immersion (30 DAYs)

NIRD&PR, NRLM (RC) prepared and successfully implemented this plan on request of Odisha Livelihoods Mission, Odisha and developed 300 iCRPs for Odisha during September, 2015 to January, 2016.

S. No.	Topic	Content	Methodology
DAY-1			
1	Introduction	Individuals introduction, name, family background, habits, likes, dislikes, aims, experience, strengths, weakness etc.,	Pairing/ Interview/ Memory game
2	Pre- test	Questions related to the subject and writing skills, language etc.,	Written test
3	Expectations	Participants have to express their concerns and expected subjects and other contents to learn during the program	Flash cards/oral
4	Objectives & Briefing about program	Explanation about the program, schedule ,Field visits and Task	Lecture
5	Formation of Sub committees	Different sub committees formation (Activity wise) like. 1. Reporting 2. Logistics & Time 3. Cultural	Grouping
6	Poverty - Dynamics	What is Poverty, who is poor, vicious circle, Reasons, effects, impact on women & Children, ways to come out?	SGD,ILM, Flipcharts, BSM & Case study, Song
DAY - 2	!		
7	Social Mobilization	What is social mobilization, Need & Importance, Various methods	SGD,ILM, film, Song
8	SHG Concept & SHG Formation	Why SHG, What is SHG, SHG- definition, structure, Name, Bank Account	SGD,ILM, Role Play & Case study





DAY-3	3				
9	SHG – Norms & Panchasutra	Panchasutra - Different kinds of norms like Management norms, Meeting Norms, Financial & Social Norms.	SGD, Role play, ILM		
DAY-4	4				
10	SHG - Meeting Process	Why Meeting, Types of Meetings, Duration of Meeting, seating pattern, Agenda for meeting, advantages of Weekly meeting	SGD, Role play, ILM & film, Song		
11	Book keeper Concept	Importance of the Book keeping, SHG Books, importance of BK, Roles &Responsibilities, Honorarium etc.,	ILM, SGD		
DAY -	5				
12	SHG-Financial Management	Importance of Savings, decision on savings, internal lending, different kinds of loans, interest and repayment Norms	ILM,BSM,SGD		
DAY -	- 6 & 7: Individual Presentations	by CRPs on above topics			
DAY -	- 8 : TRANSIT FROM TRAINING	CENTRE TO FIELD AREA			
DAY 9	? -15 : FIELD IMMERSION AT SE	LECTED FIELD AREA (7 DAYS)			
DAY -	- 16 : TRANSIT FROM FIELD TO	TRAINING CENTER			
DAY-1	17				
13	Material development & Charts finalization	Writing and finalization of charts on all class room and field learning's by CRPs on all above themes.			
DAY -	DAY - 18 & 19				
14	SHG – Books & Book Keeping	Importance of books – types of books – Practice of writing records (Initial Books)	ILM , Case study		
DAY-20 &21					
15	SHG-Bank Linkage	Pre requisites for Opening of SHG Bank account, transactions, loan eligibility,	ILM		





		inter se agreement, Loan documentation , grounding etc.,	
16	SHG-MCP Process	Village level financial institutions/persons, advantages of SHG loans, importance of MCP, benefits of MCP, 7 steps and Terms of Partnership, Documentation.	ILM, Case study, SGD,BSM
DAY -	22		
17	Conflict Resolution & Problem Solving	What is a conflict and what is a Problem, identification of problems in the SHG, reasons, solutions, decision Making and implementation	ILM, Lecture, BSM
18	Decision Making - Cooperation & Participation	What is a Decision, Importance of Decision Making, When, where, whom, Types of decisions, Decision making process in the SHG. Importance of Cooperation and participation among the SHG members	ILM, Case study, Role play, SGD, Short film
DAY-2	3		
19	VO/VLF Concept	Need, structure, services, Roles & Responsibilities of different committees like GB,EC,OB & sub committees, Community Staff like VOA/CA etc.,	ILM, Case study, BM, Game, Song
DAY-2	4		
20	Participatory Identification of poor (PIP)/ Participatory Poverty Assessment (PPA)	What is PIP, village entry, transect walk, social map, resource map, house hold visit, poverty assessment by poor, facilitation, team roles & responsibilities, documentation.,	ILM, Role play, SGD, film
DAY-2	5		
21	Model Village Concept/Resource Village	What is a Model Village and Why, social capital importance, activities to be taken up in the village, methods to be adopted to prepare model village.	Role Play, SGD, Film, Song





22	CRPs Action plan	15 days action plan, protocols during the village stay, composition of CRP team and individual roles and responsibilities, report preparation by the CRP team	ILM, BSM			
DAY-2	6 & 27					
23	Participatory Training Methods	Adult learning principles, Different Participatory Training Methods like, SGD, Role play, Song, Learning Game etc.,	Role play, story, SGD, film, Game			
DAY-2	DAY-28 & 29					
Team F	Team Presentations & Action Plan					
DAY-3	DAY-30					
Feedba	ack &Valedictory					

Day Break Up: During the Class Room Session

S. No.	Time		Activity	Remarks
1	9:30 am	1:30 pm	INPUT Session by SLCTs/NIRD Resource Persons	No practice sessions from
2	1:30 pm	3:00 pm	LUNCH & BREAK	1-5 th day 6&7 th day
3	3:00 pm	6:00 pm	Presentations by CRPs	total presentations
4	6:00 pm	7:00 pm	INPUT session: Songs/Stories/Games/Material Development (Individual Case studies/SHG Case studies Preparation) Individual interaction	CRS-II will be as per the DAY BREAK plan
5	8:00 pm	8:45 pm	DINNER	





Action plan for 7 days Field Immersion

Day	Activity
1	Total team will be divided into 3 Groups, each group will visit ONE village, in 3 villages each group further divided into 2 sub groups (total 6 sub groups) and each sub group will visit ONE individual House hold visit and ONE SHG meeting (6 individual case studies, 6 SHGs case studies will be prepared by OLM team)
2	Total team will be divided into 3 Groups, each group will visit ONE village, in 3 villages each group further divided into 2 sub groups (total 6 sub groups) and each sub group will visit ONE individual House hold visit and ONE SHG meeting (6 individual case studies, 6 SHGs case studies will be prepared by OLM team)
3	3 Groups will visit 3 villages (each one) and attend VO EC meeting & Interaction and preparation of VO case study. (Total 3 VO profiles will be prepared by OLM team in 3 different villages)
4	Interaction with SHG Book Keepers, Interaction and discussion with the Community Activists about the book keeping, SHG audit, VO audit, reports preparation etc., (OLM team will prepare SHG Book keeper job chart, Audit parameters for SHG & VOs)
5	Interaction with Local internal CRPs, Activists and visit to Local Bank Branch to observe Bank Bank linkage process and CBRM and Bank Mithra, (team will prepare CRP, eligibility, job chart, selection process, & CBRM Formation & Functions)
6	Visit to Cluster Level Federation (ONE CLF only) interaction with CLF leaders, Community Cadres and project Staff and Interaction with Existing CRPs (OLM team will Know about OMS activities & CRPs experiences in various states)
7	Presentations by teams in Small Groups (OLM team will present overall learning's and prepared Material)

Day Break Up: During the Field Immersion

S. No.	Time		Activity	Remarks
1	8:00 am	9:00 am	BREAKFAST	
2	9:00 am	9:30 am	Recap (previous day)	
3	9:30 am	10:30 am	Transit to field	
4	10:30 am	1:30 pm	Interaction with community and community Institutions	
5	1:30 pm	2:30 pm	Lunch in the field	
6	2:30 pm	5:30 pm	Interaction with community and community Institutions/preparation of case studies	
7	5:30 pm	6:30 pm	Transit to hotel	
8	7:30 pm	8:30 pm	DINNER	





Training to VO EC & OB on

Community Cadre Development & Management (2 days)

Objective

All SHG Members, VO - EC and Leaders will know:

- The importance of Institutional sustainability for poverty reduction
- Clarity on Community Cadres need, importance, identification, training, positioning, utilization of services and service charge payment etc.,
- Difference between community cadre and project staff
- Monitoring of Community Cadres and need based cadre development

S. No.	Time	Topic	Content	Methodology
1	1hr	Objectives of NRLM	 Dynamics of Poverty Voice Space rights Entitlements Poverty reduction Livelihood Promotion Gender equality Women Empowerment. 	Brain Storming, ILM
2	1hr	Institutional Building	 Need and importance of Social mobilization Objective of Institution building Formation of Peoples institutions core IB structure under NRLM SHG-VO-CLF 	Brain Storming, ILM
3	1hr	Community Cadre Development	 ↓ Why Community Cadres Need & Importance Emergence ↓ who will be a community cadre identification ↓ training ↓ Positioning ↓ Monitoring ↓ Payment of honorarium 	Story, Case study, Brain Storming, ILM, short film
4	1hr	Types of Community Cadre	 Area coordinator/Cluster coordinator Professional Resource Person CLF Accountant CLF Computer operator VO activist CLF Training coordinator, Bank Mithra etc., SHG book keeper 	Video, case study, ILM, Brain Storming





S. No.	Time	Topic	Content	Methodology
			 ↓ VO book keeper ↓ Various CRPs ↓ Community trainers ↓ (MCP, Book keeping, CRP trainers) ↓ Community Auditors ↓ Bheema Mithra ↓ Job mithra ↓ Krushi Sakhi ↓ Health Activist etc., 	
5	45min	SHG Book keeper	 Need Eligibility identification training Positioning Job chart/ Roles & Responsibilities Monitoring payment of Honorarium 	ILM, short film, Brain Storming
6	45min	VO – Activist/ Community Mobilizer	 Need Eligibility Identification Training Positioning Job chart/ Roles & Responsibilities Monitoring Payment of Honorarium 	ILM, Brain Storming, Short film
7	45min	Swasth Sakhi/ Health Activist	 Need Eligibility identification training Positioning Job chart/ Roles & Responsibilities Monitoring payment of Honorarium 	Short film, ILM, Brain Storming
8	45min	Pashu Sakhi/ Veterinary Activist	 Need Eligibility identification training Positioning Job chart/ Roles & Responsibilities Monitoring payment of Honorarium 	Short film, Brain Storming, ILM, Case study





S. No.	Time	Topic	Content	Methodology
9	45min	Krushi Sakhi/ Agriculture Activist	 Need Eligibility identification training Positioning Job chart/ Roles & Responsibilities Monitoring payment of Honorarium 	Short film, Brain Storming, ILM, Case study
10	45min	Bank Mithra	 Need Eligibility identification training Positioning Job chart/ Roles & Responsibilities Monitoring payment of Honorarium 	Short film, Brain Storming, ILM, Case study
11	45min	Beema Mithra	 Need Eligibility identification training Positioning Job chart/ Roles & Responsibilities Monitoring payment of Honorarium 	Short film, Brain Storming, ILM, Case study
12	45min	Job Mithra	 Need Eligibility identification training Positioning Job chart/ Roles & Responsibilities Monitoring payment of Honorarium 	Short film, Brain Storming, ILM, Case study
13	45min	Community Auditor	 Need Eligibility identification training Positioning Job chart/ Roles & Responsibilities Monitoring payment of Honorarium 	Brain Storming, ILM, Case study
14	45min	iCRP	♣ Need♣ Eligibility	Short film, Brain





S. No.	Time	Topic	Content	Methodology
			 identification training Positioning Job chart/ Roles & Responsibilities Monitoring payment of Honorarium 	Storming, ILM, Case study
15	45min	Gender Activist	 Need Eligibility identification training Positioning Job chart/ Roles & Responsibilities Monitoring payment of Honorarium 	Short film, Brain Storming, ILM, Case study
16	1hr	Service Charges/Resource Fee	 Source of funds for community cadre honorarium Fixation of Service charges Collection & Payment Procedure at SHG-VO-CLF level Service charges for external organizations MoU 	Brain Storming, ILM





Training to CLF EC & OB on

Community Cadre Development & Management (3 days)

Objective

All VO -EC and CLF Leaders will know:

- The importance of Institutional sustainability for poverty reduction
- Clarity on Community Cadres need, importance, identification, training, positioning, utilization of services and service charge payment etc.,
- Difference between community cadre and project staff
- Monitoring of Community Cadres and need based cadre development
- Role of CLF in Community Cadre development and Management

S. No.	Time	Topic	Content
1	1 hr	Objectives of NRLM	 Dynamics of Poverty Voice Space rights Entitlements Poverty reduction Livelihood Promotion Gender equality Women Empowerment
2	1 hr	Institutional Building	 Need and importance of Social mobilization Objective of Institution building Formation of Peoples institutions core IB structure under NRLM SHG-VO-CLF
3	1 hr	Community Cadre Development	 Why Community Cadres Need & Importance Emergence who will be a community cadre identification training positioning monitoring payment





S. No.	Time	Topic	Content
4	1 hr	Types of Community Cadre	 Area coordinator/Cluster coordinator Professional Resource Person CLF Accountant CLF Computer operator VO activist CLF Training coordinator Bank Mithra etc., SHG book keeper VO book keeper Various CRPs Community trainers (MCP, Book keeping, CRP trainers) Community Auditors Bheema Mithra Job mithra Krushi Sakhi Health Activist
5	1 hr	Job Chart of SHG Book keeper	 Need Eligibility identification training Positioning Job chart/ Roles & Responsibilities Monitoring payment of Honorarium
6	1 hr	VO – Activist/Community Mobilizer	 Need Eligibility identification training Positioning Job chart/ Roles & Responsibilities Monitoring payment of Honorarium
7	1 hr	Swasth Sakhi/Health Activist	 Need Eligibility identification training Positioning Job chart/ Roles & Responsibilities Monitoring payment of Honorarium
8	1 hr	Pashu Sakhi/ Veterinary Activist	♣ Voice♣ Space





S. No.	Time	Topic	Content
			 rights Entitlements Poverty reduction Livelihood Promotion Gender equality Women Empowerment.
9	1 hr	Krushi Sakhi/Agriculture Activist	 Need Eligibility identification training Positioning Job chart/ Roles & Responsibilities Monitoring payment of Honorarium
10	1 hr	CLF Accountant/ Manager	 Need Eligibility identification training Positioning Job chart/ Roles & Responsibilities Monitoring payment of Honorarium
11	1 hr	CLF Training Coordinator	 Need Eligibility identification training Positioning Job chart/ Roles & Responsibilities Monitoring payment of Honorarium
12	1 hr	CLF computer operator	 Need Eligibility identification training Positioning Job chart/ Roles & Responsibilities Monitoring payment of Honorarium
13	1 hr	Bank Mithra	NeedEligibilityIdentificationtraining





S. No.	Time	Topic	Content
			 Positioning Job chart/ Roles & Responsibilities Monitoring payment of Honorarium
14	1 hr	Beema Mithra	 Need Eligibility identification training Positioning Job chart/ Roles & Responsibilities Monitoring payment of Honorarium
15	1 hr	Job Mithra	 Need Eligibility Identification Training Positioning Job chart/ Roles & Responsibilities Monitoring Payment of Honorarium
16	1 hr	Community Auditor	 Need Eligibility Identification Training Positioning – Job chart/ Roles & Responsibilities Monitoring Payment of Honorarium
17	1 hr	iCRP	 Need Eligibility Identification Training Positioning Job chart/ Roles & Responsibilities Monitoring Payment of Honorarium
18	1 hr	Community Trainer	 Need Eligibility Identification training Positioning Job chart/ Roles & Responsibilities





S. No.	Time	Topic	Content
			Monitoringpayment of Honorarium
19	1 hr	Gender Activist	 Need Eligibility identification training Positioning Job chart/ Roles & Responsibilities Monitoring payment of Honorarium
20	1 hr	Professional Resource Person	 Need Eligibility identification training Positioning Job chart/ Roles & Responsibilities Monitoring payment of Honorarium
21	1 hr	Service Charges/Resource Fee	 Source of funds for community cadre Fixation of Service charges collection & Payment procedure at SHG-VO-CLF level Service charges for external organizations fixation MoU
22	1 hr	Management of Community Cadre	 Preparation of guidelines (Hiring policy) – Orientation to CBOs CBO level Planning (CBO wise Needs assessment- Work load – required social capital – days Resource fee - Discussion – Resolution – Hiring –utilization- Monitoring – Payment) Dos &Don'ts





Training to Community Cadres on Participatory Training Methodologies (5 days)

Objective:

- To develop an understanding on the concept and principles of Participatory Training.
- To understand the relevance of small groups in the context of Participatory Training.
- To understand the importance of self and Personality development of a trainer/facilitator.
- To understand different roles of a trainer and developing skills to become Effective Trainer/facilitator

	Trainer/ rac				
S. No.	Time	Topic	Conte	ent	Methodology
63	1:30 hrs	Adult Learning Principles	Discussion on A Learning Princip Learning Enviror Participatory pri	les nment	ILM, Brain storming
64	1:00 hr	Need & Importance of Training	What is Training Why Training (importance of to development/so change) Trainers Role Training Design	raining in	ILM, Brain storming
65	1:30 hrs	Participatory Training Methods (PTM)	Introduction of Participatory tra methods Difference betw conventional and Participatory Me Advantages &disadvantages	reen d	ILM, Brain storming
66	1:00 hr	Interactive lecture method (ILM)	Interactive lectu method Advantages & disadvantages	re	ILM
67	1:30 hrs	Case study	When to use the With whom How to use Analysis of Case Collection of Castudies Advantages and limitations	study	Case study
68	2:00 hrs	Small group Discussion(SGD)	what is SGD Purpose How to use		SGD





S. No.	Time	Topic	Content	Methodology
			↓ When to use↓ Advantages &Disadvantages	
69	2:00 hrs	Role Play	 what is Role Play Purpose How to use When to use Advantages & Disadvantages 	Role Play, ILM
70	2:00 hrs	Learning Games	 what is Learning Game Purpose How to use When to use Advantages & Disadvantages 	Game, ILM
71	1:30 hrs	Demonstration	 what is Demonstration Purpose How to use When to use Advantages & Disadvantages 	ILM, Demonstration
72	1:30 hrs	Songs & Stories	 Role of songs & stories community training Selection of songs & stories Situational songs& stories Use song as a method Limitations 	in ILM, Songs/Stories
73	2:00 hrs	Facilitation & Communication	 ♣ Role of Facilitator ♣ How to Facilitate ♣ When to Facilitate ♣ Different situations ♣ Facilitation to communi ♣ What is communication ♣ Importance of Communication ♣ Ways of communication 	Storming
74	2:00 hrs	Filed Visit/Exposure	 Need and Importance Selection of field Objective of field visit Preparation of field 	ILM, Brain storming, SGD





S. No.	Time	Topic	Content Methodology
			 Check list for field visit Collection of field observations Consolidation Summarizing
75	1:30 hrs	Self Development	 ↓ Johari window ↓ Feedback Principles
76	2:00 hrs	Training Plan	 Why planning How to plan community training Key elements in training ILM, Brain design storming How to conduct training Feedback Training evaluation
77	1:30 hrs	Documentation	 Need & Importance When to do How to do ILM, Brain Methods Who will do Usage of documentation
78	1: ½ day	Presentations	 Individual Presentations Feedback by trainers and trainees Training design and presentations Individual Presentations Different Participatory Training Methods





Training to Community Cadres Model Training Template (Days: Based on the theme)

S. No.	Time	Topic	Content	Methodology
1	1hr	Objectives of NRLM	 ↓ Voice ↓ Space ↓ rights ↓ Entitlements ↓ Poverty reduction ↓ Livelihood Promotion ↓ Gender equality ↓ Women Empowerment. 	ILM
2	2hrs	Institutional Building	 Need and importance of Social mobilization Objective of Institution building Formation of Peoples institutions core IB structure under NRLM SHG-VO-CLF 	ILM
3	1hr	Need & Importance	Why the services are required for community?	ILM
4	1hr	Roles & Responsibilities	 Clarity should be given on her/his roles and responsibilities based on the thematic 	ILM, Brain Storming
5	Based on the theme	Training on specialization	clear inputs should be given on the selected thematic	Based on the theme
6	2hrs	Communication & Facilitation	 How to communicate with CBOs (Members & Leaders) Project Staff Facilitation (what, why, whom, where, when & how?) 	Short films, Role play, ILM, SGD
7	1hr	Do's & Don'ts	DO's & Don'ts in her/his responsibility	ILM, SGD
8	Based on the specialization	Reporting	Formats theme basedHow to fill upsubmission etc.,	ILM
9	45 Mins	Honorarium	Review of work doneRelease of Honorarium	ILM





Community Cadre Training Training to SHG Book Keepers (5+3+3 Days)

S. No.	Time	Topic	Content	Methodology
1	1:30 hrs	Objectives of NRLM	 ↓ Voice ↓ Space ↓ rights ↓ Entitlements ↓ Poverty reduction ↓ Livelihood Promotion ↓ Gender equality ↓ Women Empowerment 	ILM, Brain storming
2	1:30 hrs	Institutional Building	 Need and importance of Social mobilization Objective of Institution building Formation of Peoples institutions Core IB structure under NRLM SHG-VO-CLF 	ILM, Brain Storming
3	1:30 hrs	SHG concept	 SHG Management and financial norms, Panchasutra SHG meeting process SHG meeting Agenda 	ILM, Role play
4	1:30 hrs	Bookkeeping in SHG	Need and importanceTypes of books	ILM, Brain Storming
5	1:30 hrs	SHG Bookkeeper concept	 Selection criteria Role and responsibilities Do's and Don'ts 	ILM, Brain Storming
6	½ day	Meeting Minutes Book	Need and importance	ILM & Case study





S. No.	Time	Topic	Content	Methodology
			♣ Writing process♣ Do's & Don'ts	
7	½ day	Savings cum Attendance Register	Need and importanceWriting processDo's & Don'ts	ILM & Case study
8	½ day	Cash Book	Need and importanceWriting processDo's & Don'ts	ILM & Case study
9	½ day	Loan Ledger & Individual Savings cum Pass Book	Need and importanceWriting processDo's & Don'ts	ILM & Case study
10	½ day	General Ledger	Need and importanceWriting processDo's & Don'ts	ILM & Case study
11	½ day	Maasanivedika	Need and importanceWriting processDo's & Don'ts	LM & Case study
12	½ day	Evaluation and feed back	Need and importanceWriting processDo's & Don'ts	ILM
12	3 Days	Refresher Training-I		
13	3 Days	Refresher Training –II		





Community Cadre Training Community Activists/ Mobilizer Training (20 Days)

S. No.	Time	Topic	Content	Methodology
1	2 Days	SHG concept & Management	 ♣ Social Mobilization philosophy – Approach ♣ SHG concept formation ♣ SHG Management ♣ Norms ♣ Meeting Process 	Participatory Methods
2	4 Days	SHG Books & Book keeper Concept	 SHG Bookkeeping Need and importance of SHG Bookkeeping Bookkeepers selection criteria Bookkeepers role and responsibilities Do's and Don'ts of Bookkeepers Various Book of accounts in SHG How to write various Book of accounts 	Participatory Methods
3	3 Days	VO Concept & Management	 ↓ Why VO ↓ VO objectives ↓ VO Constitution ↓ VO Role and responsibilities ↓ VO activities ↓ VO meeting process ↓ VO sub committees 	Participatory Methods
4	4 Days	VO Books of Accounts	 Need and importance of VO Bookkeeping Various Books of Accounts in VO How to write VO Book of Accounts 	Participatory Methods





S. No.	Time	Topic	Content	Methodology
5	5 Days	Micro Credit Plan	 Why Micro Credit Plan What is Micro Credit Plan Preparation of Micro Credit Plan through 7 step process 	Participatory Methods
6	2 Days	Community Activist/Mobilizer	 Who is Community Activist Role and responsibilities of CA Do's and Don'ts of CA Honorarium for CA Review of CA performance Various Government programmes and services Social Issues 	Participatory Methods





Community Cadre Training Training to CLF Accountant on CLF Concepts & Books of Accounts (11 Days)

S. No.	Duration	Topic	Content
1	½ Day	Objectives of NRLM	 ↓ Voice ↓ Space ↓ rights ↓ Entitlements ↓ Poverty reduction ↓ Livelihood Promotion ↓ Gender equality ↓ Women Empowerment ↓ Institution building SHG-VO-CLF
2	2 Days	CLF Concept & Management	Need and importanceFormationServicesManagement
3	1 Day	CIF Management	♣ CIF Management Guide lines
4	1 Day	CLF Accountant	 ↓ Need and Importance ↓ Eligibility ↓ Selection ↓ Role & Responsibilities ↓ Monitoring ↓ Honorarium
5	5 Days	Micro Credit Plan	 Importance 7 Step MCP Process Eligibility of SHG & VO Appraisal process Sanction Documentation
6	1 Day	CLF Books of Accounts	Need and importanceTypes of booksWriting process





Training to Community Trainers (IB) on

SHG, VO and CLF Concept and Management (14 Days) Module – I: SHG Concept & Management (3 Days)

S.	Time	Topic	Content	Methodology
No. 1	1 hr	Recap	 Awareness on SHG concept Feedback about previous inputs Meeting process Gap analysis 	ILM, Brain storming
2	3 hrs	Poverty Analysis	 What is Poverty? Who is poor? Reasons for poverty Effects of Poverty Types of vulnerabilities Poverty Vicious circle Poverty impact on Women Ways to come out of Poverty to formation of SHG 	SGD, Case study, Brain storming, Role play, Short Films
3	2 hrs	SHG norms	 Importance Formulation of norms -who, when and where Types of norms-financial, social and management Practicing of norms 	Flip-charts, Short-films, Case study, Game
4	2 hrs	SHG - Panchasutra	 What are the Panchasutra Need and importance Regular meeting Regular savings Regular internal lending Regular repayment Regular Book keeping 	ILM, Short films, Case study
5	1 hr	SHG - Savings	Importance of SavingsCompulsory Savings	ILM, Flip- charts, Brain Storming
6	1 hr	SHG - Ioans	 Importance of loans Loans Consumption Emergency Income Generation Activities (IGAs) Social needs marriage health Education. etc., Interest Repayments 	ILM, Flip- charts, Brain Storming
7	3 hrs	SHG Meeting Process	ImportanceMeeting Frequency - Weekly/Fortnightly/Monthly,	Flip-charts, Short-films, Case study,





S. No.	Time	Topic	Content	Methodology
			 Sitting in a circle Setting the agenda- Prayer Introduction Attendance Review of Previous Meeting minutes Collection of Savings Collection of Loan installments, interest and other payments Receipts & Payments Sanctioning of new loans Discussion on social issues Other issues (if any) Recording the minutes & reading Signatures of members 	Role plays
8	2 hrs	Leadership	 Need of Leadership Selection of the leaders Leadership positions Roles & responsibilities of President/secretary/Treasurer etc., Qualities of a good leader Rotation of Leadership 	ILM, Short Film, Flip chart, Case study, Brain storming, Game
9	1 hr	SHG Books	 Importance of writing books Types of books (minutes, savings, attendance, member pass book, loan ledger etc.,) 	ILM
10	1 hr	SHG Book keeper	NeedIdentificationDo's and Don'tsHonorarium	ILM, Brain storming
11	2 hrs	Vulnerability	 What is vulnerability Various types (social, financial & others) Challenges facing by vulnerable Coping mechanism Role of SHG 	ILM, Brain storming
12	1.30 hrs	SHG-Social Action	 Need of Social Action Identification of social issues Discussion in the meeting Participation in social activities 	ILM, Brain storming
13	1 hr	Conflict Resolution	Cause of conflictHow to resolveRole of SHG leaders/members and facilitators	ILM, Flip chart, Case study, Brain storming





Module-II: SHG Credit Linkages (2 days)

S. No.	Time	Topic	Content	Methodology
14	1.30 hrs	SHG- Revolving Fund	What is RFEligibilityProcessDocumentationUtilization	ILM, Case study
15	½ day	Micro Credit Plan (MCP)	 Importance Analysis of member loans Types of loans (IGA, social etc.,) Eligibility of SHG Steps of MCP Process of MCP preparation MCP Appraisal by SHG 	ILM, Short Film, Case study (Sample MCP)
16	1.30 hrs	Community Investment Fund (CIF)	 Need & Importance Eligibility criteria Who will sanction, How much Process of availing Utilization Interest Repayment 	ILM, Short Film, Flip chart, Case study
17	1 hr	SHG Audit & Grading	 Need for Audit Who will do Frequency Audit fee Role of Members, Leaders and Book keeper during audit Need of grading Grading methodology 	ILM, Flip chart, Case study
18	2 hrs	SHG-Bank/ Linkage	 Need & importance Eligibility Approach Process Documentation requirements Repayment 	Lecture, Short-films, flip-chart
19	1 hr	Recap	Recap on earlier inputs like SHG functions, leaders and members, book keeper roles etc.,	Brain storming, ILM





Module -III: VO Concept & Management (2 days)

S. No.	Time	Topic	Content	Methodology
20	1.30 hrs	Concept of Village Organization & Norms	 Need and Importance Role of SHGs in VO formation When to form (no. of SHGs, demography) Types of Norms Bank account opening process 	ILM, Flip chart, Case study, Brain storming, Short film
21	2 hrs	VO Meeting process	 Importance Frequency Sitting pattern "U" shape Meeting Agenda Prayer Introduction Attendance Review of Previous Meeting minutes Review of SHGs performance through MPR Review of functional committees Collection of Savings Collection of Loan installments, interest and other payments Receipts & Payments Sanctioning of new loans Discussion on social issues Review of CA/CM, VBK etc., Other issues (if any) Recording and reading minutes Signatures of members 	ILM, Flip chart, Case study, Brain storming, Short film
22	1.30 hrs	Functions of VO- General Body	 Importance Membership Delegated powers Responsibilities Tenure Frequency of meeting Meeting process Meeting agenda 	ILM, Flip chart, Case study, Brain storming, Short film





S. No.	Time	Topic	Content	Methodology
23	1.30 hrs	Functions of VO- Executive Committee	 Importance Membership Delegated powers Responsibilities Tenure Frequency of meeting Meeting process Meeting agenda 	ILM, Flip chart, Case study, Brain storming
	1 hr	Functions of VO- Office Bearers	 Office bearers selection/ election process Tenure Delegated powers Frequency of meeting Meeting process 	ILM, Flip chart, Case study, Brain storming
24	1.30 hrs	President Secretary Treasurer Vice president Joint Secretary	Eligibility and QualitiesRoles and responsibilities	ILM, Flip chart, Case study, Brain storming
25	1 hr	VO sub committees	 Need and importance Selection process No. of Members in each committee Important committees Monitoring Bank linkage/CBRM Social action Need based committees Livelihoods Education Health/water & sanitation etc., Roles and Responsibilities Review of sub committees Tenure of the committee members 	ILM, Flip chart, Case study, Brain storming





S. No.	Time	Topic	Content	Methodology
26	2 hrs	VO Services	 Training and capacity building of SHGs SHG Member and leaders training SHG book keepers training Active women training Financial services Savings Share capital Loans Social services Family counseling Prohibition of alcohol Child labour/ marriage, Insurance etc.) Technical services SHG audit and grading Development of social capital 	ILM, Flip chart, Case study, Brain storming, Short film
27	30 min	VO Books	Types of booksDo's & don'ts in each bookPreparation of Monthly progress Report	ILM, Brain storming
28	30 min	VO Book keeper	ImportanceRoles & responsibilitiesIdentification/selectionHonorarium and its process	ILM, Brain storming
29	30 min	Community Activist/Community Mobilizer	ImportanceRoles & responsibilitiesIdentification/selectionHonorarium	ILM, Brain storming





Module-IV: VO - Financial Management (3 days)

Objective: Community Trainer will understand the various financial aspects of Village Organization

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S. No	Time	Topic	Content	Methodology	Materials
30	1:00 hr	VO Need & Importance	Need -ServicesImportant FinancialServices	ILM, Brain storming	Charts and Markers
31	1:30 hrs	Model VO	♣ Profile of Model VO	Case study	Profile of VO and Case studies
32	1:00 hr	Financial Norms	 Importance Fixation of Norms for various financial aspects Fines 	ILM, Brain storming	Charts and Markers
33	2:00 hrs	Source of Funds	 Internal Funds: Savings Entry Fee Membership Share Capital Deposits Interest Fines/Donations Resource Fee Service Charges etc., External Funds: Community Investment Fund(CIF) Vulnerability Reduction Fund (VRF) Livelihood Fund Bank Linkage (Bulk Finance) 	ILM, Brain storming	Charts and Markers
34	1:30 hrs	Financial Norms	 Importance of financial norms Entry Fee Membership Share Capital Savings Deposits Interest Fines/Donations Resource Fee Service Charges etc Community Investment Fund(CIF) Vulnerability Reduction 	ILM, Brain storming	Charts and Markers





S. No	Time	Topic	Content	Methodology	Materials
			Fund (VRF) Livelihood Fund Bank Linkage (Bulk Finance) Implementation of Norms		
35	1:00 hr	Savings	 Importance of Savings Decision on Savings Amount Frequency Types of Savings - Compulsory Voluntary Special Savings 	ILM, Brain storming, Case study	Charts and Markers Case studies
36	1:30 hrs	Loans	 Importance of Loans Types of Loans Procedures Quantity/Size Prioritization Installments Gestation period Fund Mobilization Documentation Repayment 	ILM, Brain storming, Case study	Charts and Markers Case studies
37	1:00 hr	Interest	♣ Rate of interest♣ Decision on Internal & External funds	ILM, Brain storming	Charts and Markers
38	1:30 hrs	Fines – R. Fees, Service Charges	Fixation of FinesResource feesService chargesImplementation	ILM, Brain storming	Charts and Markers
39	45 Mins	Revolving Fund	 Need & Importance Revolving fund Guidelines Eligibility Availing procedure Utilization Role of VO 	ILM, Brain storming	Charts and Markers
40	2:00 hrs	Bank Linkage	 Role of CLF in SHG Bank Linkage Rapport building Monitoring	ILM, Brain storming, Short film	Charts and Markers DVD of film





S. No	Time	Topic	Content	Methodology	Materials
			Disadvantages Management Orientation on Bank services		
41	1:00 hr	Interest Subvention	GuidelinesEligibilityProcedureAvailing process	ILM, Brain storming	Charts and Markers Guidelines
42	1:00 hr	CBRM	 Importance Structure Formation functions Bank Mithra identification Training Positioning Registers to be maintained Payment of Honorarium CBRM Meeting Agenda. Role of Bank Manager 	ILM, Brain storming, Short film	Charts and Markers DVD on film
43	1:30 hrs	Community Investment Fund	 CIF Purpose Guidelines Advantages Eligibility for CLF Eligibility for VO Sanction process CIF Management Plan Installments Interest MoU between CLF-VO & VO-SHG Monitoring (subcommittee & DCB register) Grounding Documentation Repayment 	ILM, Brain storming	Charts and Markers (white board and chart) CIF guidelines MoU copy
44	1:00 hr	Other Financial Institutions	 Types of financial institutions Cooperatives Private banks Government Departments etc., Advantages & disadvantages 	ILM, Brain storming	Charts and Markers





S. No	Time	Topic	Content	Methodology	Materials
45	1:30 hrs	Insurance	 Need and importance Various insurance products/policies Individual &Group Asset & Live stock Enrollment process Claim settlement Role of SHG, VO and CLF 	ILM, Brain storming, Short film	Charts and Markers DVD on film Enrollment forms Claim forms
46	1:30 hrs	Audit & Grading	 Importance of Audit Types of Audit Community Audit SHG audit by VO VO audit by CLF Statutory Audit by CA VO & CLF Social Audit Service charge Frequency of audit Grading importance Grading parameters SHGs Grading by VO VO Grading by CLF 	ILM, Brain storming	Charts and Markers





Module-V: Sub-committees concept and management (2 days)

S. No.	Time	Topic	Content	Methodology
47	1 hr	Concept of Village Organization	Need and ImportanceRole of SHGs in VO formationTypes of Norms	ILM, Flip chart, Case study, Brain storming, Short film
48	1 hr	VO sub committees	 Need and importance Selection process No. of Members in each committee Roles and Responsibilities Review of sub committees Tenure of the committee members 	ILM, Brain Storming, Short film by NIRD
49	1 hr	Types of committees	 Mandatory committees Monitoring Bank linkage/CBRM Social action Need based committees Livelihoods Education Health/water & sanitation etc., 	ILM, Brain Storming, Short film, Short films on VO-NIRD
50	2 hrs	Functions of Committees	 Need and importance Formation Action Plan Functioning Reporting Review Documentation Honorarium 	ILM, Flip chart, Case study, Brain storming
51	1 hr	Reporting	Reporting formats for different committeesSubmission of reports to VO	
52	1 day		Practical Learning through field visit.	





Module-VI: Training on CLF concept and Management (2 Days)

S. No.	Time	Topic	Content	Methodology
53	1 hr	CLF Concept	 Need and Importance of the CLF What is CLF Objectives Structure (State specific) GB, EC and OB 	Brain storming, ILM Case study
54	1 hr	CLF Formation	 Formation procedure (When, How) Eligibility for membership Requirements to form Staffing (community staff) Registration process/legal entity etc., 	Brain storming ILM, Case study
55	1 hr	General Body (GB)	 Importance Membership Roles & Responsibilities Tenure Frequency of meeting Meeting process Meeting agenda Recording Minutes 	ILM, Flip chart, Case study Brain storming, Short film
56	1 hr	Executive Committee (EC)	 Importance Membership Roles & Responsibilities Tenure Frequency of meeting Meeting process Meeting agenda Recording Minutes 	ILM, Flip chart, Case study Brain storming
57	1 hr	Office Bearers (OB)	 Selection/election process Tenure Roles & Responsibilities President Secretary Treasurer Vice - President Joint Secretary Frequency of meeting Meeting process Recording Minutes 	ILM, Flip chart, Case study, Brain storming
58	1 hr	Services of CLF	 Different types of Services Financial Services ➤ Savings, Deposits, loans, Insurance etc., 	Brain Storming, ILM, SGD





S. No.	Time	Topic	Content	Methodology
			 Community Investment fund Vulnerability reduction fund Social Services Family counseling Education Child labor Health camps Food security Child marriages Technical Trainings Audit & Grading Para professionals Livelihoods (Agri& allied activities, Poultry, dairy & NTFP) HR services in the form of CC, Accountant. Computer Operator, Bank mithra, thematic CRPs Others Community Based Recovery Mechanism (CBRM), etc. 	
59	1 hr	CLF EC Meeting &Meeting Process	 Importance of Meeting, Sitting in "U" shape Setting the agenda- Prayer Introduction Attendance Review of Previous Meeting minutes Review of VOs performance through MPR Collection of Savings Collection of Loan installments, interest and other payments Receipts & Payments Appraisal and Sanction of new loans through MCP to VO process Discussion on social issues Other issues (if any) Recording the minutes and reading Signature of members 	ILM, Brain Storming, Case Study, SGD
60	1 hr	Source of Funds	Importance of fundsTypes of funds	ILM, Brain Storming,





S. No.	Time	Topic	Content	Methodology
			 Internal funds: Savings Share capital Membership fee Entry fee Fines Interest etc., External funds: Community Investment/support Fund (CIF/CSF) Vulnerability Reduction Fund Grants/donations/Resource fee etc., 	Case Study, SGD
61	1 hr	Registration & Legal Compliances	 Need & importance of registration Suitable Act Key elements in the Act Activities to be taken up for federation registration Annual Audit(Internal & External) and submission of returns Roles of Community & its Staff 	ILM, Brain Storming, Case Study, SGD
62	½ day	Practical learning thro	ough CLF visit	





Training to Community Trainers (IB) on Village Organization Registration Process (3 Days)

Objectives: Community Trainers will understand the need and importance of Registration and process

S. No.	Time	Topic	Sub topics	Methodology	Material
1	30 Mins	Discussion on Federation Concept	 Federation Structure (SHG-VO-CLF) Formation process Difference between federation & Institution Qualities of an Institution 	ILM	Charts and Markers
2	1hr	Need for Registration	 Activities/Services of Federations (Financial Social Technical etc.,) Scope-Scale Sustainability of organization Advantages and Disadvantages 	ILM	Charts and Markers
3	1.30 min	Registration & Process	 How, When, Where, Who will facilitate/ initiate Process of Registration 	ILM	Charts and Markers
4	1 hr	Government Acts	What is an ActAvailable (suitable) Acts in the State	ILM	Charts and Markers Copies of acts
5	1 hr	Cooperative Act or State specific Actm (Which is decided by SRLM)	 Cooperative Act importance Key Features Mandatory items How our federation fits in to the Act Advantages Disadvantages 	ILM	Charts and Markers Copies of acts
7	1 hr	Bylaws	 What is bylaw Need & Importance Who will prepare Preparation process Sharing to Board/ OB -EC- GB etc., 	ILM	Charts and Markers Copies of bylaws





S. No.	Time	Topic	Sub topics	Methodology	Material
			 Amendments & Approvals Roles & Responsibilities of GB-EC-OB as per the Act 		
8	1.30 hrs	Pre Registration	 Constitution of bylaw preparation Committee Member Education on Act Approval 	ILM,SGD	Charts and Markers
9	1.30 hrs	Registration Process	 How to Register Registration requirements Documentation Submission etc., 	ILM,SGD	Charts and Markers
10	1 hr	Implementation of Act	 Changes in the structure (if necessary) Books of Records Changes in the Services Non negotiable 	ILM	Charts and Markers
11	2 hrs	Legal Compliances	 Annual General Body Appointment of Auditor & Statutory Audit Filing Returns etc., 	ILM,SGD	Charts and Markers





Training to Community Trainers (IB) on Village Organization BYLAWS (2 days)

S. No.	Time	Topic	Sub topics	Methodology	Material
1	1:30 hrs	Definitions	 Act Bye Laws Board Office Bearers Chief Executive General body Member Registrar. Rules of business and administration Self Help Group. 	Lecture & Case study	Charts and Markers Case studies
2	2 hrs	Membership	 Objective Activities and Services Eligibility for Membership Procedure for obtaining Membership Minimum Performance of Members Exercise of Voting Rights and other Membership Rights Rights of Members Disqualification/Ineligibility Criteria for Membership Cessation of Membership Liability of Members Services to Non Members 	ILM & Case study	Charts and Markers Case studies
3	1 hr	General Body	 Powers and Functions Meetings of General Body Annual Meeting Special General Body Meetings Notice and Quorum for Meetings Voting Rights and Usage Representative General Body 	ILM & Case study	Charts and Markers Case studies
4	1 hr	Board of Directors	 Constitution of Board Eligibility for being director of Board Duties and Functions of BoD BoD Meetings 	ILM & case study	Charts and Markers Case studies





S. No.	Time	Topic	Sub topics	Methodology	Material
			 Special Meeting of BoD Notice for BoD Meetings Quorum Voting at BoD Meetings Delegation of Powers by BoD 		
5	1 hr	Roles & Responsibilities of Key functionaries	PresidentSecretaryTreasurerChief Executive	ILM & Case study	Charts and Markers Case studies
6	1 hr	Financial Management	Share CapitalFinancial ResourcesMaximum Borrowing LimitFinancial PrudenceLoan Policy	ILM & Case study	Charts and Markers Case studies
7	1 hr	Accounting & Audit	Accounting YearAuditorAllocation of Net SurplusCosting of Reserves	ILM & Case study	Charts and Markers Case studies
8	1 hr	Disputes	Settlement of Disputes	ILM	Charts and Markers
9	1 hr	Dissolution	Procedures	Lecture	Charts and Markers





Training to Community Trainer (Book keeping) on SHG Concept & Book keeping (12 days)

S. No.	Time	Topic	Content	Methodology
1	30 mins	Introduction	IntroductionSetting the norms	ILM
2	1 hr	Community Trainer	Need & ImportanceRoles & ResponsibilitiesDo's & Don'ts	ILM
3	2 hrs	SHG Concept & Management	 Concept and formation SHG - Panchasutra Norms SHG -Savings SHG - loans 	Flip-charts, Case study, Game
4	2 hrs	SHG Meeting Process	 Importance of Weekly Meeting, Sitting in circle Setting the agenda- Prayer Introduction Attendance Review of Previous	Flip-charts, Short-films, Case study, Game
5	2 hrs	Credit Linkages	Revolving FundMicro credit planBank LinkageCommunity Investment Fund	ILM
6	2 hrs	SHG Books	 Need and Importance Types of books (Initial books) Savings Attendance Loan ledger Member pass book Second phase books Cash book General ledger 	Flip-charts, Short-films, Case study, game





S. No.	Time	Topic	Content	Methodology
			Monthly progress report	
7	1 day	Meeting minutes Book	Writing processDo's and Don'ts	ILM, Exercise, Brain Storming
8	½ day	Savings cum Attendance Register	Writing processDo's and Don'ts	ILM, Exercise, Brain Storming
9	½ day	Loan Ledger	Writing processDo's and Don'ts	ILM, Exercise, Brain Storming
10	½ day	Individual Savings cum Pass Book	Writing processDo's and Don'ts	ILM, Exercise, Brain Storming

Secondary Books (4 days)

		ons (Tadys)		
S. No.	Time	Topic	Content	Methodology
11	2 hrs	Recap	 Recap of earlier training inputs and gap filling 	
12	1 day	Cash Book	Writing processDo's and Don'ts	ILM, Exercise, Brain Storming
13	1 day	General Ledger	Writing processDo's and Don'ts	ILM, Exercise, Brain Storming
14	½ day	Monthly progress report	Writing processDo's and Don'ts	ILM, Exercise, Brain Storming
15	½ day	SHG Audit & Grading	 Need of Audit Aspects of audit (funds, attendance, book keeping, social status etc.,) Who will do Frequency of audit Audit fee Role of Members, Leaders and Book keeper during audit Need of grading Grading parameters Who will grade 	ILM, Flip chart, Case study
16	½ day	SHG Audit & Grading	 Need of Audit Aspects of audit (funds, attendance, book keeping, social status etc.,) Who will do Frequency of audit Audit fee Role of Members, Leaders and Book keeper during 	ILM, Flip chart, Case study





S. No.	Time	Topic	Content	Methodology
			auditNeed of gradingGrading parametersWho will grade	

Refresher Training- I (I set Books) (2 days)

S. No	Time	Topic	Content Methodology
17	½ day	Recap	 Recap Identification issues in book keeping ILM, brain storming
18	½ day	Minutes bookSavings / Attendance	 Problems & solutions Case study, exercise, ILM
19	1 day	Loan ledgerMember pass book	Problems & solutions Case study, exercise, ILM

(Above books may be State specific)

Note: After conducting of 1st set of books training with a 1month gap this has to be conducted

Refresher Training- II (II set Books) (2 days)

S. No.	Time	Topic		Content	Methodology
20	½ day	Recap	•	Recap Identification issues in book keeping	ILM, brain storming
21	½ day	Cash book	•	Problems & solutions	Case study, exercise, ILM
22	1/ day	General ledger	•	Problems & solutions	Case study, exercise, ILM
23	√ ½ day	Monthly progress report	•	Problems & solutions	Case study, exercise, ILM
24	½ day	Field visit			

(Above books may be State specific)

Note: (After conducting of 2^{nd} set of books training with a 1month gap this has to be conducted)





Training to Community Trainer (Book keeping) on VO Concept and Book keeping (10 days)

S. No.	Time	Topic	Content	Methodology
1	30 Mins	Recap and gap filling	Recap of previous inputs (VO concept and it's management etc.,)	ILM
2	1:00 hr	VO Book Keeper	 Who will be a VBK Identification/Selection Honorarium and its process Responsibilities Do's & Don'ts 	ILM, Brain Storming , Exercise
3	2:00 hrs	VO Concept & Management	 Concept and formation Roles & Responsibilities of OB, EC, GB & Sub - Committees 	Flip-charts, Case study, Game
4	1:00 hr	VO Meeting Process	 Importance of Monthly Meeting, Sitting in "U" shape Setting the agenda- Prayer Introduction Attendance Review of Previous Meeting minutes Review of SHGs performance through MPR Collection of Savings Collection of Loan installments, interest and other payments Receipts & Payments Appraisal and Sanction of new loans through MCP process Discussion on social issues Review of CA/CM/VBK etc., Other issues (if any) Reading minutes Signatures of members 	Flip-charts, Short- films, Case study, Game
5	2:00 hrs	Fund Management	 Own fund (savings, share capital, membership, interest, fines etc.,) Other source of funds to VO (Start up Fund, CIF &VRF etc., and its utilization & rotation) 	





S. No.	Time	Торіс	Content	Methodology
6	1:00 hr	VO Books (suggestive)	 Need and Importance Types of books (State Specific) Minutes Books Savings Attendance Loan ledger Cash Book General ledger Monthly Progress Report (MPR) Voucher Book Receipt Book Cheque Issue Register Stock Register Inward and Outward Register Pass book Visitors Register 	
7	2:00 hrs	Meeting minutes Book	Writing processDo's and Don'ts	ILM, Exercise, Brain Storming
8	1:00 hr	Savings cum Attendance Register	Writing processDo's and Don'ts	ILM, Exercise, Brain Storming
9	½ Day	Loan Ledger	Writing ProcessDos & Don'ts	ILM, Exercise, Brain Storming
10	½ Day	VO Cash book	Importance of Cash BookWriting processDo's and Don'ts	ILM, Exercise, Brain Storming
11	½ Day	General Ledger	Writing processDo's and Don'ts	ILM, Exercise, Brain Storming
12	½ Day	Demand Collection Balance (DCB) Register	Importance of DCBWriting processDo's and Don'ts	ILM, Exercise, Brain Storming
13	½ Day	Monthly Progress Report	Writing ProcessDos & Don'ts	ILM, Exercise, Brain Storming, Case Study
14	1:00 hr	Receipt & Voucher Book	Writing ProcessDos & Don'ts	ILM, Exercise
15	1:00 hr	Cheque Issue Register	Writing Process	ILM, Exercise





S. No.	Time	Topic	Content	Methodology
			 Dos & Don'ts 	
16	1:00 hr	Stock Register	Writing ProcessDos & Don'ts	ILM, Exercise
17	1:00 hr	Inward & Outward Register	Writing ProcessDos & Don'ts	ILM, Exercise, Brain Storming,
18	30 Mins	Pass Book	Writing ProcessDos & Don'ts	ILM, Exercise, Brain Storming,
19	30 Mins	Visitors Register	Writing ProcessDos & Don'ts	ILM, Exercise
20	½ day	Field visit to resource VOs		
21	½ day	Recap of Field Visit and Action Plan	ILM	

Note: Refresher training after the gap of 1-2 months of first Module training

Refresher Training - I - 1st Set of Books (2 days)

S. No.	Time	Topic	Content	Methodology
22	2 hrs	Recap	RecapIdentification issues in book keeping	ILM, Brain Storming
23	2 hrs	Minutes bookSavings / Attendance	Problems & solutions	ILM ,Case study, Exercise
24	½ day	Loan ledgerMember pass book	Problems & solutions	ILM, Case study, Exercise
25	½ day	 Receipt & Voucher Book 	Problems & solutions	ILM , Case study, Exercise
26	2 hrs	VO Audit & Grading	 Need of Audit Aspects of audit (funds, attendance, book keeping, social status etc.,) Who will do Frequency Audit fee Role of Members, Leaders and Book keeper during audit Need of grading Grading parameters Who will grade 	ILM, Flip chart, Case study





Refresher Training-II - 2nd Set of Books (2 days)

S. No.	Time	Topic	Content	Methodology
27	2 hrs	Recap	RecapIdentification issues in book keeping	ILM, Brain Storming
28	2 hrs	Cash BookDemand Collection Balance (DCB)	Problems & solutions	ILM, Case study, Exercise
29	½ day	General ledger & loan ledger	Problems & solutions	ILM, Case study, Exercise
30	2 hrs	SHG Audit & Grading	 Need of Audit Aspects of audit (funds, attendance, book keeping, social status etc.,) Who will do Frequency Audit fee Role of Members, Leaders and Book keeper during audit Need of grading Grading parameters Who will grade 	ILM, Flip chart, Case study

Note: Refresher -II training after the gap of 2-3 months of first Refresher





Training to Community Trainer (Book keeping) on CBO -AUDIT (3 days)

Objective: Participants will understand the importance of Audit and ATR

S. No.	Time	Topic	Content	Methodology
1	1:30 hrs	Audit Need	What is Audit	ILM, Brain storming
1	1:30 Hrs	& Importance	Objectives of AuditAdvantages of Audit	ILM, Brain storming
2	1:00 hr	Users	Audit Userspurpose of usage	Case study
3	2:00 hrs	CBO Audit	 Why CBOs to be Audited Types of Audit - Who does the Auditing Frequency of Audit 	ILM, Brain Storming
4	2:00 hrs	Financial & Social Audit	 Why Financial & Social Audit Content of Financial & Social Audit Who does the Auditing Audit fee procedure 	ILM & Brain Storming
5	1:00 hr	CBO- Auditors	 Who is CBO Auditor Selection of CBO Auditors Training of CBO Auditors Immersion of CBO Auditor Payment procedure to CBO Auditors 	ILM & Brain Storming
6	1:30 hrs	CBO- Audit Board/ Committee	 Why Audit Board/Committee Duties of Audit Board Constitution of Audit Board Size of Audit Board Training of Audit Board Payment procedure to Audit Board 	ILM & Brain Storming
7	1:30 hrs	Financial Audit	 Books required for conducting Audit Bills , Supporting Vouchers, Statements required Whom to present at the time of audit 	ILM & Brain Storming
8	1:30 hrs	Social Audit	What is social AuditWhat are measurable parametersMile stones	ILM & Brain Storming
9	1:30 hrs	Action Taken Report	 What is ATR How it will be rectified the objections Stages of rectification (GB, EC,OB) Reporting on ATR 	ILM & Brain Storming
10	1:00 hr	Grading	 Why Grading, Grading Parameters Allocation of Marks For A/B/C grade Recommendations after Grading, steps 	ILM & Brain Storming
11	1 Day	SHG Audit	Practical Exercise with Case Studies or Directhe Field	t SHG Audit in





Training to Community Trainers (MCP) on

SHG, VO and CLF Concept and Management (5 Days)

Module - I: SHG Concept & Management (2 Days)

S. No.	Time	Topic	Content	Methodology
	1 hr	SHG Concept	Social Mobilization Formation	
1	1 hr	SHG norms & Panchasutra	 Importance Formulation of norms -who, when and where Types of norms-financial, social and management Practicing of norms What are the panchasutra Need and importance Regular meeting Regular savings Regular internal lending Regular repayment Regular Book keeping 	Flip-charts, Short-films, Case study, Game
2	30 min	SHG -Savings	Importance of SavingsCompulsory Savings	ILM, Flip- charts, Brain Storming
3	30 min	SHG - loans	 Importance of loans Loans Consumption Emergency Income Generation Activities (IGAs) Social needs marriage health Education. etc., Interest Repayments 	ILM, Flip- charts, Brain Storming
4	30 min	SHG Meeting Process	 Importance Meeting Frequency - Weekly/Fortnightly/Monthly, Sitting in a circle Setting the agenda- Prayer Introduction Attendance Review of Previous Meeting minutes Collection of Savings Collection of Loan installments, 	Flip-charts, Short-films, Case study, Role plays





S. No.	Time	Topic	Content	Methodology
			 interest and other payments Receipts & Payments Sanctioning of new loans Discussion on social issues Other issues (if any) Recording the minutes & reading Signatures of members 	
5	1 hr	SHG Books & Book keeper	 Importance of writing books Types of books (minutes, savings, attendance, member pass book, loan ledger etc.,) Need of book keeper Identification Do's and Don'ts Honorarium 	ILM
6	1 hr	Conflict Resolution	 Cause of conflict How to resolve Role of SHG leaders/members and facilitators 	ILM, Flip chart, Case study, Brain storming





Module - II: SHG Credit Linkages

S. No.	Time	Topic	Content	Methodology
7	1 hr	SHG- Revolving Fund	What is RFEligibilityProcessDocumentationUtilization	ILM, Case study
8	1 hr	Community Investment Fund (CIF)	 Need & Importance Eligibility criteria Who will sanction, How much Process of availing Utilization Interest Repayment 	ILM, Short Film, Flip chart, Case study
9	1 hr	SHG-Bank/ Linkage	 Need & importance Eligibility Approach Process Documentation requirements Repayment 	Lecture, Short-films, flip-chart





Module - III: VO Concept & Management (2 Days)

S. No.	Time	Topic	Content	Methodology
10	1 hr	Concept of Village Organization & Norms	 Need and Importance Role of SHGs in VO formation When to form (no. of SHGs, demography) Types of Norms Bank account opening process 	ILM, Flip chart, Case study, Brain storming, Short film
11	1 hr	VO Meeting process	 Importance Frequency Sitting pattern "U" shape Meeting Agenda Prayer Introduction Attendance Review of Previous Meeting minutes Review of SHGs performance through MPR Review of functional committees Collection of Savings Collection of Loan installments, interest and other payments Receipts & Payments Sanctioning of new loans Discussion on social issues Review of CA/CM, VBK etc., Other issues (if any) Recording and reading minutes Signatures of members 	ILM, Flip chart, Case study, Brain storming, Short film
12	1 hr	Functions of VO- GB, EC & OB	 Importance Membership Delegated powers Responsibilities Tenure Frequency of meeting Meeting process Meeting agenda 	ILM, Flip chart, Case study, Brain storming, Short film
13	1 hr	President Secretary Treasurer Vice president Joint Secretary	Eligibility and QualitiesRoles and responsibilities	ILM, Flip chart, Case study, Brain storming





S. No.	Time	Topic	Content	Methodology
14	1 hr	VO sub committees	 Need and importance Selection process No. of Members in each committee Important committees Monitoring Bank linkage/CBRM Social action Need based committees Livelihoods Education Health/water & sanitation etc., Roles and Responsibilities Review of sub committees Tenure of the committee members 	ILM, Flip chart, Case study, Brain storming
15	1 hr	VO Services	 Training and capacity building of SHGs SHG Member and leaders training SHG book keepers training Active women training Financial services Savings Share capital Loans Social services Family counseling Prohibition of alcohol Child labour/ marriage, Insurance etc.) Technical services SHG audit and grading Development of social capital 	ILM, Flip chart, Case study, Brain storming, Short film
16	30 min	VO Books	 Types of books Do's & don'ts in each book Preparation of Monthly progress Report 	ILM, Brain storming
17	30 min	VO Book keeper	ImportanceRoles & responsibilitiesIdentification/selectionHonorarium and its process	ILM, Brain storming
18	30 min	Community Activist/Community Mobilizer	ImportanceRoles & responsibilitiesIdentification/selectionHonorarium	ILM, Brain storming





Module - IV: Training on CLF concept and Management (1 Day)

S.	Time	Topic	Content	Methodology
No.	1 hr	CLF Concept	 Need and Importance of the CLF What is CLF Objectives Structure (State specific) GB, EC and OB 	Brain storming, ILM Case study
20	1 hr	CLF Formation	 Formation procedure (When, How) Eligibility for membership Requirements to form Staffing (community staff) Registration process/legal entity etc., 	Brain storming ILM, Case study
21	1 hr	GB, EC & OB	 Importance Membership Roles & Responsibilities Tenure Frequency of meeting Meeting process Meeting agenda Recording Minutes 	ILM, Flip chart, Case study Brain storming, Short film
22	1 hr	Services of CLF	 Different types of Services Financial Services Savings, Deposits, loans, Insurance etc., Community Investment fund Vulnerability reduction fund Social Services Family counseling Education Child labor Health camps Food security Child marriages Technical Trainings Audit & Grading Para professionals Livelihoods (Agri& allied activities, Poultry, dairy & NTFP) HR services in the form of CC, Accountant. Computer Operator, Bank mithra, thematic CRPs Others 	Brain Storming, ILM, SGD





S. No.	Time	Topic	Content	Methodology
			 Community Based Recovery Mechanism (CBRM), etc. 	
23	1 hr	CLF EC Meeting &Meeting Process	 Importance of Meeting, Sitting in "U" shape Setting the agenda- Prayer Introduction Attendance Review of Previous Meeting minutes Review of VOs performance through MPR Collection of Savings Collection of Loan installments, interest and other payments Receipts & Payments Appraisal and Sanction of new loans through MCP to VO process Discussion on social issues Other issues (if any) Recording the minutes and reading Signature of members 	ILM, Brain Storming, Case Study, SGD
24	1 hr	Source of Funds	 Importance of funds Types of funds Internal funds: Savings Share capital Membership fee Entry fee Fines Interest etc., External funds: Community Investment/support Fund (CIF/CSF) Vulnerability Reduction Fund (VRF) Grants/donations/Resource fee etc., 	ILM, Brain Storming, Case Study, SGD
25	½ day	Practical learning the	rough CLF visit	





Training to Community Trainer (MCP) on Micro Credit Plan Preparation Process (7 days)

S. No.	Time	Topic	Conte	nt	Methodology
26	1 hr	SHG selection Criteria for MCP	♣ Eligibility of♣ Eligibility ofMCP		SGD, ILM
27	2 hrs	Step - 1	SHG compre	ehensive	ILM, BS
28	2 hrs	Step - 2	♣ SHG Member Socio-Econo		ILM
29	2 hrs	Step - 3	SHG Membe		SGD, ILM
30	3 hrs	Step - 4	♣ SHG Member hold Investment ### The image is a second content of the image is a second cont		SGD, ILM
31	2 hrs	Step - 5	Prioritization Members	n of	SGD, ILM
32	1 hr	Step - 6	♣ Preparation Plan	of Rotation	SGD, ILM
33	1 hr	Step - 7	 ↓ Terms of Pal ↓ Member - S ↓ SHG - VO/E ↓ VO - CLF ↓ Repayment ↓ Absence of ↓ Presence of 	HG Bank of Ioan VO	SGD, ILM
34	2 hrs	Role of facilitator	 ♣ Need and im ♣ Basic facilita ♣ Who will do ♣ When, how ♣ Before, durin ♣ Do's & Don' 	tion skills facilitation to do ng and after	SGD, ILM
35	45 mins	Field Task	♣ Formation o Do's & Don's field visit	f Groups - ts during the	ILM
36		Transit to Village	4		
37	1 day	Interaction with VO	♣ Briefing abo Task	ut the field	Group Work
38		Preparation of MCP in the field	♣ 1& 2 Formats		
39	1 day	Preparation of MCP in	4 3 & 4 Formats	5	Group Work





S. No.	Time	Topic	Content	Methodology
		the field		
40	1 day	Preparation of MCP in the field	↓ 5 & 6 Formats & Terms of partnership between Members-SHG	Group Work
41	2 hrs	Appraisal of MCP	 Presentation of MCPs by SHGs Terms of partnerships-SHG-VO VO-CLF Appraisal process - Absence of VO Presence of VO 	Group Work
42	2 hrs	Consolidation of MCP	PurposeWhen, How to doDocumentationUtilization	
43	1 day	Sharing of field Experience	Presentations by sub groupsClarificationsDocumentation.	Group Presentation & ILM
44	2 hrs	Documentation	Importance of Documentation	ILM
45	1 hr	Action plans	Preparation of Action plans & Presentations.	Group Presentation & ILM